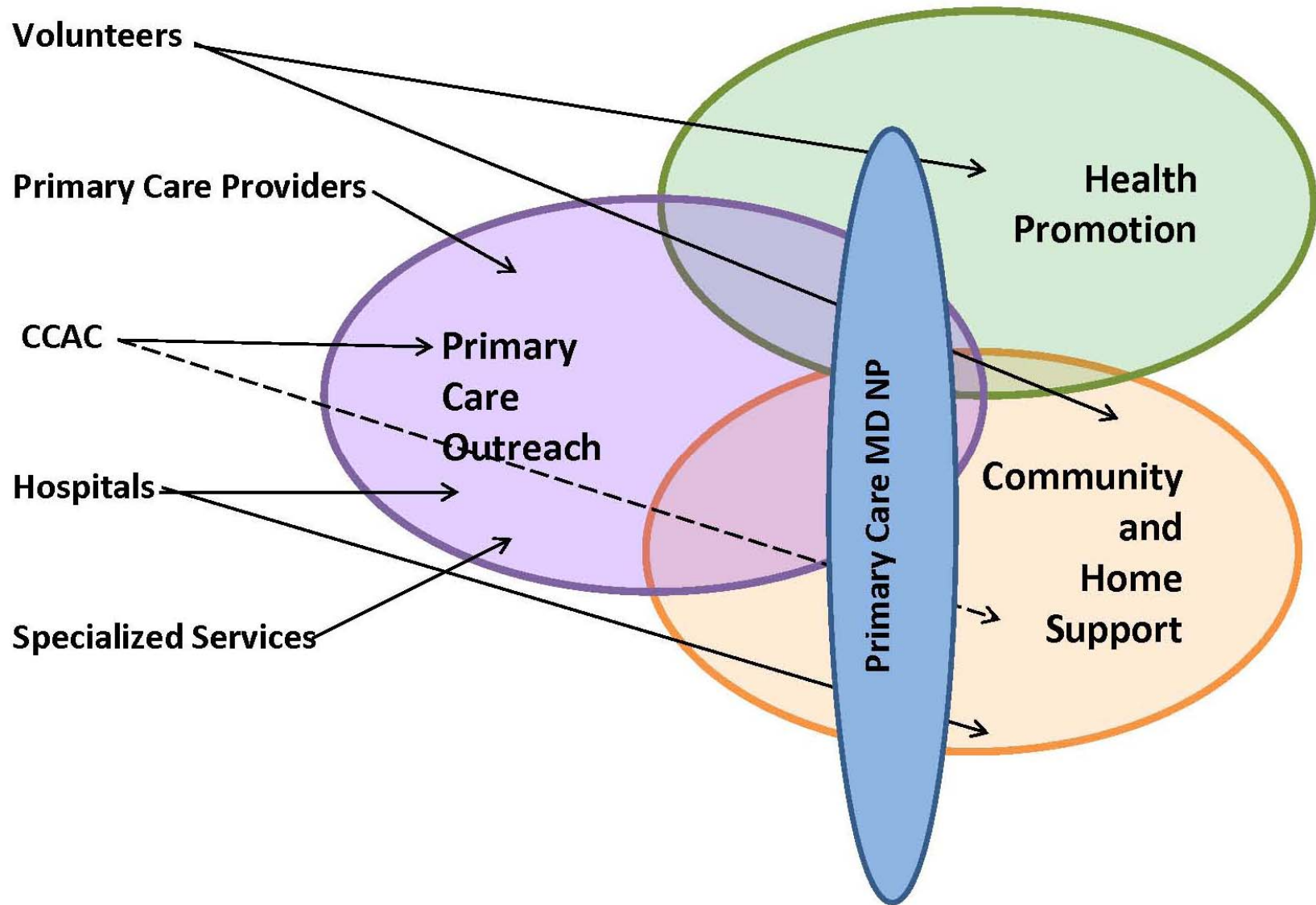


*Integrating Care for Older
Persons: If It's Such A Great Idea,
Why Haven't We Done It Yet?*

Leslie McDiarmid

South-East Ottawa Community Health Centre

December 10, 2012



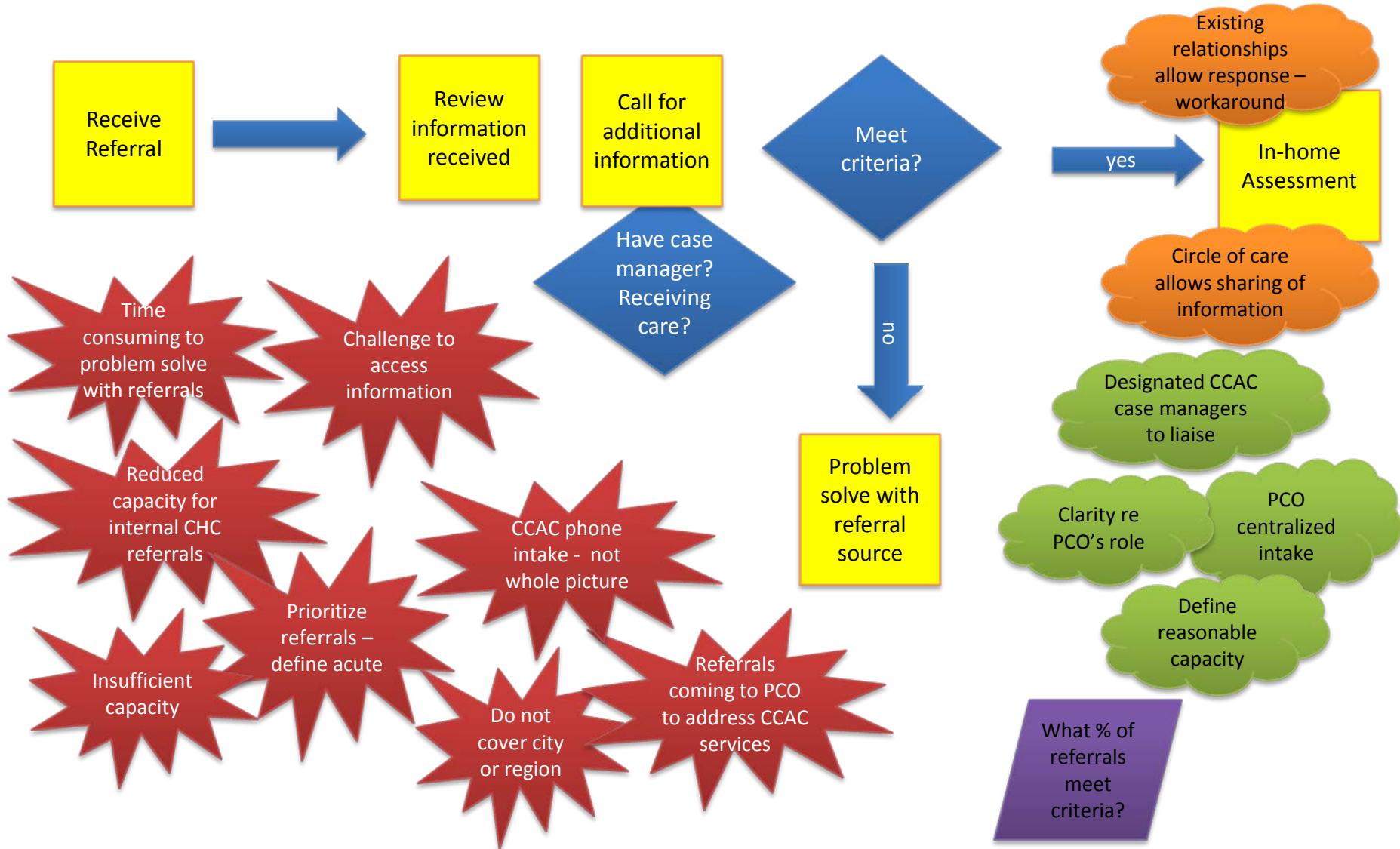
Build the Foundation

- Build, train, retain the workforce of PSW and home helpers in a best practice model
- Address cost for essential service
- Build capacity in personal support, home help, transportation, foot care
- Scope of practice
- Organizational responsibility for navigation
- Education/learning opportunities
- End of life care hospice care

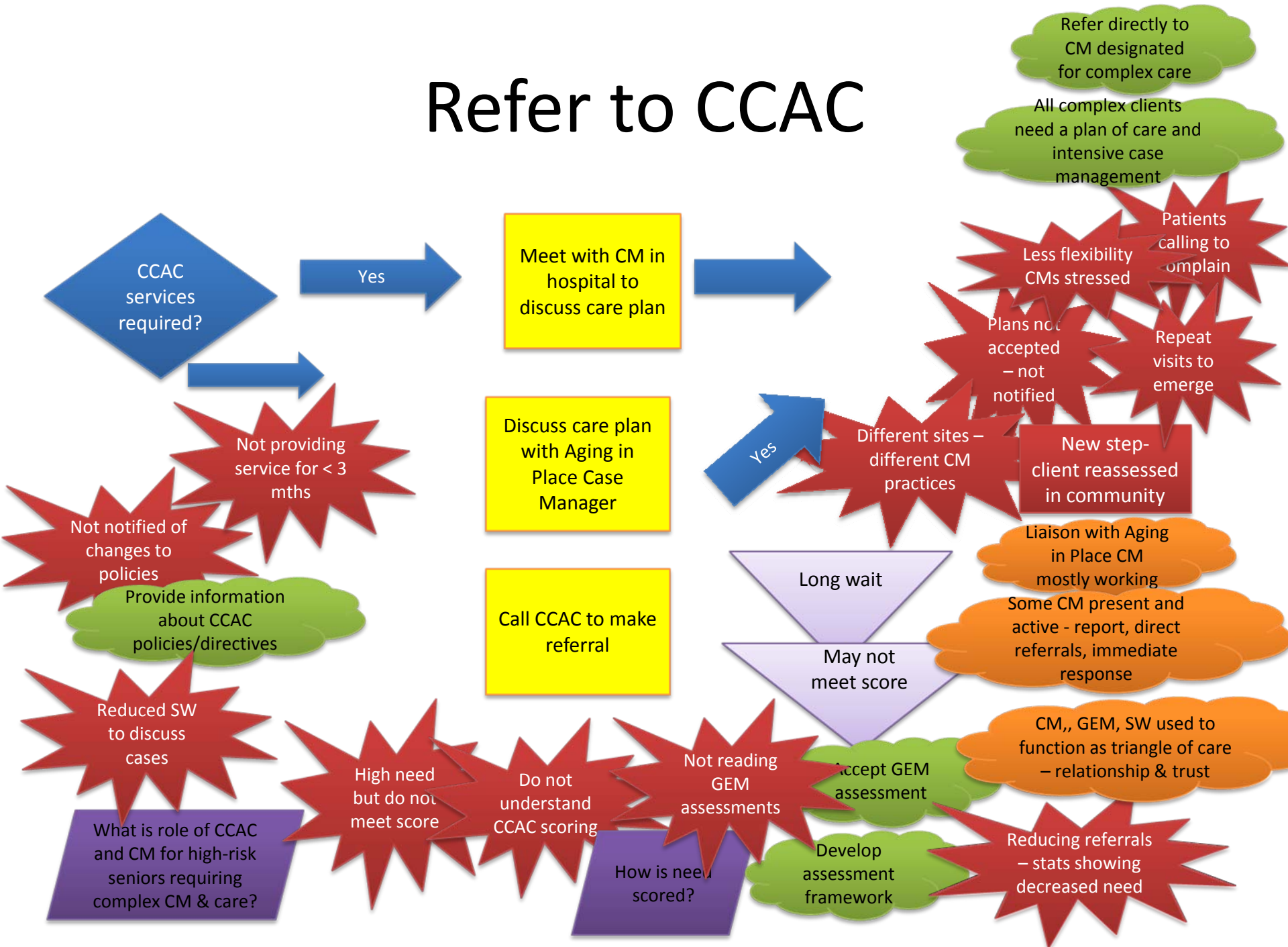
What are we working on.....5 key elements

- Establishing primary health care networks that address the care needs of the population being served
- Information - knowing who does what and what are they willing to do differently to fill the gaps within the collaborative network
- Mapping to identify seniors failing to be identified, served appropriately, or not transitioning as optimal (falling through the cracks)
- Agreed upon referral processes
- Relationships

PCO Receive Referral



Refer to CCAC



Five Thoughts Moving Forward

- Stabilize some foundational elements including the essential workforce of PSWs and Home Helpers. Address cost where it creates hardship for seniors.
- Identify leads to build a network of care providers – these networks must reflect the local context and be inclusive of primary care, health promotion and other health services, social service, community and home support services, specialty services, acute care and housing options. Increasing the continuum of service under one roof reduces transitional complexity. Where this already exists, recognize it and use the experienced knowledge.
- Remove ED visits and ALC days from the centre of our world and truly put Sarah and Dave at the centre – this means telling the story differently - what do we really strive for.
- Determine common definitions and health outcomes that are based on wellness.
- Hold these networks of providers accountable for the wellness of their seniors.