

Mutually Reinforcing Activities – a Tool to Support OHTs

Guiding Questions to Complete the Template:

1. What are we trying to achieve? (*Aim/Outcome(s)*)
2. Based on evidence and experience, what are the key drivers for achieving the aim; or alternatively, what are the barriers – then articulate as positive concepts (*Primary & Secondary Drivers*)
3. What *Program/Service Delivery Components* need to be in place to support the drivers and achieve the aim?
 - Of these, which are already in place and **which partners/others provide the service?**
 - Are the program components currently at sufficient scale to support our population?
 - Do they require any modifications to support our Aim?
 - Are there gaps that need to be filled? If so, what pragmatic changes/program elements should we design to fill the gap(s)? **Which partner(s) are best suited/positioned to fill this gap?**
 - **How do we ensure that existing (and new) program elements are fully coordinated to create a seamless and timely experience for individuals we aim to serve? (A Mutually Reinforcing Plan of Action)** Are these coordinating mechanisms/processes in place or do we need to design them?
 - *Examples of methods for coordinating elements of care/making it a seamless experience for clients: integrated care pathways, shared electronic records, navigator roles, shared care/team conferences that include the client, warm handoffs, etc*

Governance Questions:

- Are we designing new services that are already available in our community?
- Are there reasons to consider consolidating existing services to decrease duplication?
- Will the proposed activities and necessary coordinating mechanisms be sufficient and effective in achieving our integration aims?
- What investments will be required to implement the changes at scale to support our attributable population?
- Do we have ongoing reports about these activities to allow us to assess them, and their contribution to shared efforts?
- Are there system barriers that will prevent our activities from integrating as planned?
- How might the proposed set of activities and coordinating mechanisms need to evolve over time?

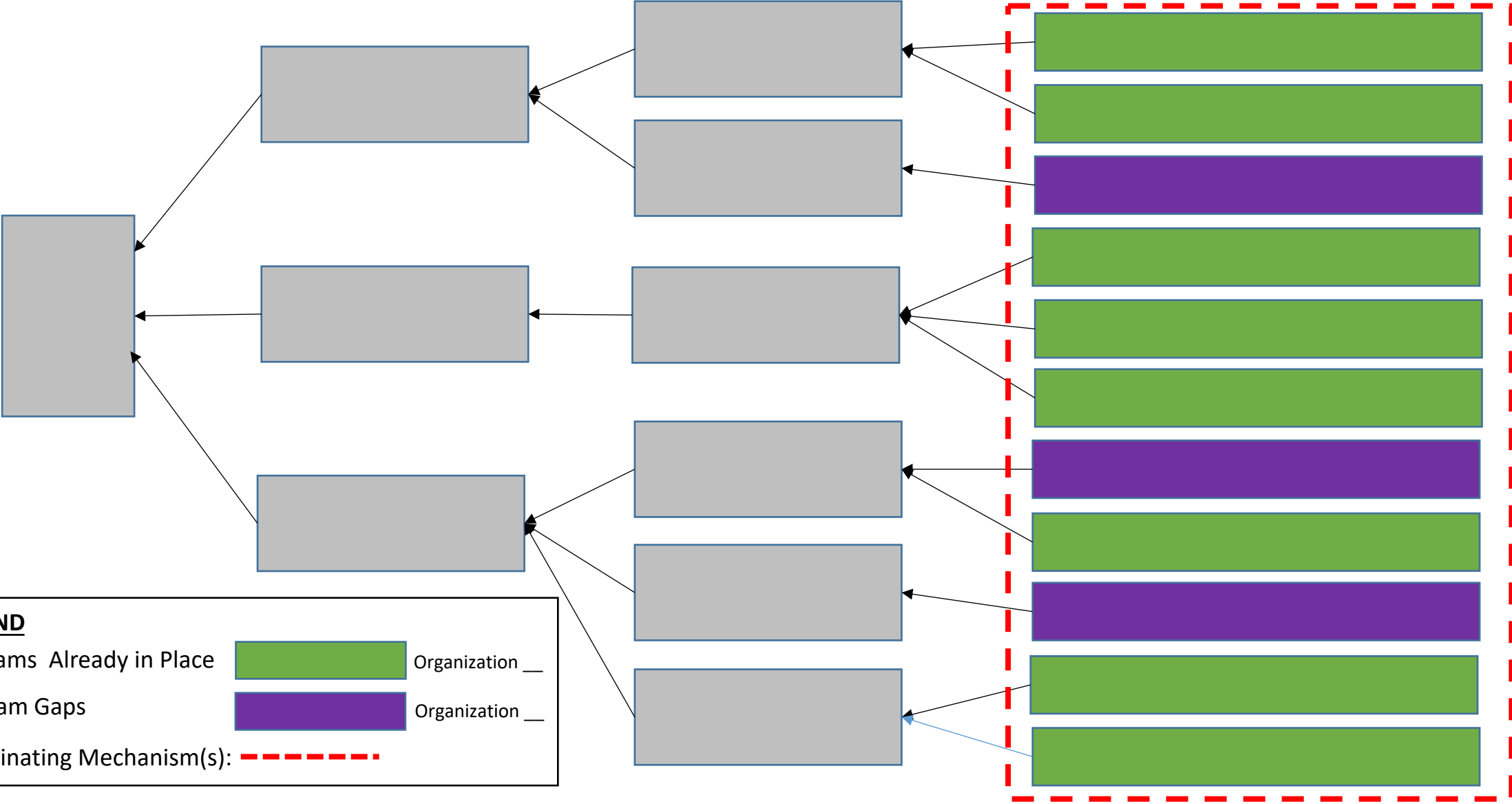
Tool to Support Mutually Reinforcing Activities

AIM/OUTCOME



PRIMARY DRIVERS

SECONDARY DRIVERS

SERVICE DELIVERY COMPONENTS



LEGEND

- Programs Already in Place  Organization __
- Program Gaps  Organization __
- Coordinating Mechanism(s): 