

OHTs – Ontario’s Integrated Care Initiative & HSPN Evaluation -

Phase 1

Acronyms

- **CCO** – Cancer Care Ontario
- **CDMA** – Collaborative Decision-Making Arrangements
- **HQO** – Health Quality Ontario
- **HSSO** - Health Shared Services Ontario
- **In-Dev** – In development
- **IFM** – Integrated Funding Models
- **LHIN** – Local Health Integration Network
- **MOH/MOHLTC** – Ministry of Health and Long-Term Care
- **OHT** – Ontario Health Teams
- **OTN** – Ontario Telemedicine Network
- **RA** – Readiness Assessments
- **RISE** – Rapid Improvement Support Exchange

- **Jan** – In-Dev OHTs submit progress reports to the MOH
- HCES includes patient experience questions
- **Feb** – MOH & RISE host 2-day OHT Learning Forum for Applicant OHTs
- *Connecting People to Home & Community Care Act* passed.
- **Mar** – RISE webinars: Learnings from OHT Forum & Popln Health Mgmt
- OTN into Ontario Health
- **COVID-19 MOH pauses OHT activity and official start of year 1 for candidate OHTs, LHINs into Ontario Health and HCES survey**

- **July** – MOH announces **OHT activity to restart**.
- 5 In-dev OHTs from 1st cohort become candidate OHTs.
- 2nd cohort of 17 applicant OHTs announced, revised full applications due Sept 17.
- Release **Collaborative Decision-Making Arrangements (CDMA)** Guidance document for candidate OHTs
- \$ to support implementation tied to CDMA
- **August** – MOH webinar to share lessons learned from COVID-19 and revised full

- **Oct** – Virtual site visits of 2nd cohort of Applicant OHTs
- **Nov** - MOH announces 13 candidate OHTs **Cohort 2**
- **Dec** - MOH announces \$1.25M in one-time funding to each approved OHT to support implementation activities

- **Feb** – *People’s Health Care Act* passed - legislative framework for the gov’t to create a new model for a patient-centric integrated public health care delivery system (OHT integrated care initiative) & Ontario Health super agency.

- **Apr** – OHT initiative announced;
- **May** – 158 RAs submitted by groups interested in becoming an OHT;
- RISE webinars to support OHTs in advance of submitting full applications.

- **July** – MOH announces 31 OHT RAs to submit Full Applications
- RISE hosts six regional sessions for In-Dev and In-Discovery teams and lunchtime webinars for Applicant OHTs;
- MOH Digital Health Playbook webinar

- **Oct** – Full Applications submitted
- **Oct/Nov** – 2019 MOH OHT applicant site visits
- **Nov** – MOH announces 24 Candidate, 6 In-Dev OHTs **Cohort 1**
- Ontario Health formed (CCO, HQO, HSSO,

- **Apr** – RISE creates evidence inventory for OHTs

Jan – Mar 2019

Apr-Jun 2019

Jul – Sep 2019

Oct - Dec 2019

Jan-Mar 2020

Apr– Jun 2020

Jul - Sep 2020

Oct – Dec 2020

2021-22



- HSPN begins **Formative Evaluation** of OHTs invited to submit Full Application;
- Document Review of Full Applications to inform interviews and characterize OHTs and additional factors for integrated care delivery;
- Development of Leadership Survey to assess critical factors for delivering integrated care;
- Selection 12 case studies to understand how these teams came together.

- **Dec** – HSPN hosts webinar to introduce OHT Central Evaluation
- Leadership Survey and Case studies begin

- **Feb** – HSPN Logic Model webinar for OHTs
- **Mar** – Leadership survey complete **63%** response rate & 11/12 case studies completed

- **May** – Document Analysis Report posted on HSPN website

- **July** –OHTs receive individual OOHT survey reports, Overall OOHT survey report and summary of case studies.
- **Aug** –OOHT survey results and reflections of case studies posted on HSPN website
- **Sept** – HSPN OOHT survey results webinar

- **Oct** – HSPN webinar – Ontario’s experiences with integrated care (Health Links & IFM)
- **Nov** - HSPN webinar – OHT Implementation: A Focus on Measures for Local Evaluation
- **Dec**- Leadership survey to cohort 2 OHT applicants (15). Develop selection criteria for cohort 1 OHTs to participate in Developmental Eva

HTs – Ontario’s Integrated Care Initiative & HSPN Evaluation – Phase 2

- HCES survey restarts
 - **Feb** – MOH begins hosting monthly OHT virtual Engagement webinars
 - OH to focus on In-Development teams
 - RISE introduces 5 PHM coaches for OHTs
 - **March** – 2nd MOH virtual engagement webinar – Performance Mgmt Framework. OHT 1st yr Implementation funding reports.
- Several one-time funding proposals sent from OH to OHTs – Digital Information
 - **June** – MOH virtual engagement webinar – OHT Learnings through COVID
 - MOH invites OHTs to provide input into HCC legislation and hosts several webinars to highlight changes. Due July 15th
- **July**- OHT 2.0 Data packages sent out
 - MOH virtual engagement webinar – HIMPs
 - **Aug** – OH introduces cQIP indicators and OHT plans to be submitted March 2022 with reporting on indicators in FY 22/23
 - **Sept – Cohort 3** announced - 8 candidate OHTs
 - MOH released amended version of PFCDV to include focus on anti-racism, accessibility, & equitable care-delivery & hosts webinar
- **Dec** – MOH introduces prototype supports for OHTs with Cohort 3
- **Jan** – MOH/OH announces cQIP- indicator reporting template
 - **Feb** – MOH & OH announce CHF demo. Memo to CHF QBP hospitals & OHTs
 - MOH 1st engagement session with home care partners for improving accountability in delivery
 - MPFAC Chair met with OHTs to provide overview of work, existing supports, & OHT feedback on opportunities and challenges
 - MOH announces will jointly provide guidance to OHTs with OH
 - **April** –Physician Services Agreement expands FHO entry to prioritize physicians involved in OHTs
- **April** – MOH announces investing \$1B over next 3 years to expand home care
 - 2nd update of OHTs: DHP based on stakeholder feedback
 - **May** – The 2020 Connecting People to Home and Community Care Act, (Bill 175) proclaimed. Amendment to Connecting Care Act, 2019 to incorporate home & community care.
- **Sept** – OHT Attribution-data into IntelliHealth database
 - Additional provisions to HCCSSs came into effect, HSPs and OHTs to have contracted service providers or other organizations provide care & coordination
 - OH announces OHT dashboard with OHT popln demographics
- **Oct** – Cohort 4 announced -3 OHTs in Northern Ontario
 - OH funds 6 CHF clinical pathway pilots & x i nnovative Home Care practices
 - OH OHT hospital utilization dashboard released
 - **Nov**- MOH releases new OHT guidance document identifying new directions and framework for engaging OHTs. **OHTs to incorporate**
 - OH release cQIP OHT dashboard with webinar to introduce the platform
 - **Dec** –OHT Engagement Learning series, 1st of 7 – Key practices in relshp bldg, Comm, Compassion, & Empathy

Jan – Mar 2021	Apr-Jun 2021	Jul – Sep 2021	Oct - Dec 2021	Jan-Mar 2022	Apr– Jun 2022	Jul - Sep 2022	Oct – Dec 2022
<ul style="list-style-type: none"> • Document Review of Cohort 2 Full Applications to characterize OHTs & contrast to Cohort 1 • Jan – HSPN webinar introduces Evaluation Measures; Invite 6 Cohort 1 OHTs to participate in Developmental Eval • Feb – HSPN webinar International case studies of integrated care and popln segmentation tools • Feb – Cohort 2 Leadership survey complete 63% response rate • March – HSPN webinar reveals baseline indicators for OHT attributable population, • Dev Eval Launch meetings with OHTs, 	<ul style="list-style-type: none"> • Apr – HSPN webinar reveals priority popln baseline indicators • Release OHT baseline attributable popln indicator reports and Cohort 2 Leadership survey report • May – HSPN webinar Patient/Caregiver & Provider Experience Surveys & PROM • 1st monthly CofP hosted • June – OHT attributable popln baseline indicator report posted on HSPN website • HSPN webinar- Population segmentation tools • OHT priority popln indicators released. 	<ul style="list-style-type: none"> • July – HSPN webinar baseline interactive Q&A session • OHT priority poplns baseline indicator repprts posted on HSPN website • Provider Experience Survey posted on HSPN website • Launch 1st Provider Experience Survey to Palliative Care providers in Couchiching • Sept - Cohort 2 Leadership survey posted on HSPN website • HSPN webinar – Population Segmentation in OHT attributable populations 	<ul style="list-style-type: none"> • Oct –Patient Experience Survey posted on HSPN website • HSPN webinar - Stories from the Field (Part I) • 1st feedback to DE OHT (Couchiching) • Nov – HSPN webinar - Stories from the Field (Part II) • GHHN-OHT DE feedback • Dec – DE feedback to ANHP and EYRND OHT 	<ul style="list-style-type: none"> • Jan – DE Feedback to CK OHT • South Georgian Bay OHT launches Pt Experience survey • HSPN webinar - Segmentation to Support cQIPs • Feb – HSPN webinar - Segmenting your OHT Population: Stories from the Field (Part III) • HSPN/RISE coaches& OHT Impact fellows present cQIP indicators using population segmentation to each OHT - Active knowledge translation • March – HSPN webinar - Stories from the ivory tower – DE • OOHT 2.0 Survey launched, including new governance questions 	<ul style="list-style-type: none"> • April – HSPN webinar - Quadruple Aim Measures for OHTs – South Georgian OHT Patient Experience Survey • May – HSPN webinar - Quadruple Aim Measures for OHTs – Couchiching OHT Provider Experience survey • June - HSPN webinar - Quadruple Aim Measures for OHTs – Patient Reported Outcomes and Proxy Patient Outcomes 	<ul style="list-style-type: none"> • July – HSPN webinar - Quadruple Aim : Health Care Costs & Value • CKOHT launches Provider Exp Survey • Sept –DE Symposium • HSPN webinar- Results from the 2022 OOHT survey & pre-release preliminary results to OHT. First time identifying OHTs 	<ul style="list-style-type: none"> • Oct – HSPN webinar - Results from the HSPN DE: Advancing toward Maturity • Nov –Barrie OHT launches Provider Exp survey • Phase 3 of HSPN's OHT Evaluation- Policy perspectives on implementation • Cohort 2 & 3 Document Review report posted on HSPN website • Dec – HSPN webinar – with IFIC Canada Engaging Volunteer Sector in Integrated Care



OHTs – Ontario’s Integrated Care Initiative and HSPN Evaluation – Phase 3

- **Jan** –MOH puts call out to OHTs for membership on the OHT Advisory Committee

• **April**

• **Sept –**

• **Oct –**



- **Jan** – HSPN webinar Collaboration with IFIC Canada - Network Governance and HSPN Survey results
- OOHT 2.0 survey report posted on HSPN website
- DE Cross-case report posted on HSPN website

Acronyms

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- **CCO** – Cancer Care Ontario
- **CHF** – Congestive Heart Failure
- **CofP** – Community of Practice
- **cQIPs** – collaborative Quality Improvement Plans
- **CDMA** – Collaborative Decision-Making Arrangements
- **DE** - Developmental Evaluation
- **DHP** – Digital Health Playbook
- **HCCSS** – Home and Community Care Support Services
- **HIMP** – Harmonized Information Management Plans
- **HQO** – Health Quality Ontario
- **HSSO** - Health Shared Services Ontario
- **HSP** – Health service providers
- **In-Dev** – In development
- **IFM** – Integrated Funding Models
- **LHIN** – Local Health Integration Network
- **MOH/MOHLTC** – Ministry of Health and Long-Term Care
- **MPFAC** - Minister's Patient and Family Advisory Council
- **OHT** – Ontario Health Teams
- **OTN** – Ontario Telemedicine Network
- **PFCDV** – Patient Family and Caregiver Declaration of Values
- **PHM** – Population Health Management
- **RA** – Readiness Assessments
- **RISE** – Rapid Improvement Support Exchange

• Jan –

• Jan –

• April

• Sept –

• Oct –

Jan – Mar 20

Apr-Jun 20

Jul – Sep 20

Oct - Dec 20

Jan-Mar 20

Apr– Jun 20

Jul - Sep

Oct – Dec

Jan-Mar