



Provider Survey Invitation

Dear [Name],

Canada is participating in an exciting international collaboration on patient-reported experience and patient-reported outcome measurement (PREM/PROM). This initiative is led by the Organisation for Economic Co-operation and Development (OECD) and is called the Patient Reported Indicator Survey (PaRIS; see <https://www.oecd.org/health/paris/>).

I am a professor at the University of Toronto and am leading Ontario's participation alongside colleagues in other Provinces. I invite you to participate in this initiative. As a primary health care provider there are two elements you would participate. First is to complete a provider survey about the services that are offered by your practice to patients, and how you manage and support patients with chronic conditions; this survey should take less than 20 minutes to complete. There is no compensation for responding to the survey.

The second element is to identify all patients aged 45 years of age and older who have visited your practice in the past 6 months and to use your secure messaging system to distribute an invitation and link to an online survey to your patients to complete an online patient survey that includes patient reported experience and outcome measures. That survey is estimated to take approximately 20 to 30-minutes for patients' to complete. You need to have at least 300 patients who have visited your practice within the past 6 months. You will receive written instructions on patient eligibility criteria and all patient recruitment materials.

We offer \$750 for your participation as compensation for the disruption to the practice to identify eligible patients and distribute the survey. To participate, you must agree to both provider and patient survey elements.

This study is supported by Canada's Strategy for Patient Oriented Research (SPOR) Primary and Integrated Health Care Innovations (PIHCI) Network on behalf of Health Canada. The findings will be combined and used to help understand the experiences of those living with chronic conditions and the healthcare services they receive. Choosing to participate will help inform the rollout of the survey across Canada and will be compared nationally and internationally. We will share the results of your patients' responses alongside those of all other Ontario and Canadian participating practices with you for the purposes quality improvement. This will help you as a provider, and your clinic, learn more about patient experiences with their care.

Attached to this email, you will find an information letter with some additional details regarding your rights as a participant should you choose to participate. If you are willing to participate in this initiative please complete the [ONLINE FORM](#). For inquiries email to walter.wodchis@utoronto.ca.

Sincerely,

Walter P. Wodchis, PhD
Professor, Institute of Health Policy, Management and Evaluation, University of Toronto
Principal Investigator, Health System Performance Network, University of Toronto