

***Assessing Value in Ontario Health Links. Part 5:
Health System Performance Trends in Health
Links Populations: 2012-2014***

Health System Performance Research Network

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Executive Summary

Context

Ontario's Health Links program was announced by the Ministry of Health and Long-Term Care (MOHLTC) in December 2012 as a provincial strategy to improve care coordination for patients with complex conditions and social needs. Each Health Link consists of multiple clinical and social service providers in a defined geography, and has the flexibility to create their own strategies to identify target populations and integrate care for these individuals. As of July 2016, there were 82 Health Links in operation across all 14 Local Health Integration Networks (LHINs). The first set of 22 Health Links were initiated in late August 2013 and are often referred to as the "early adopters". Health Links are led by varied organizations, such as hospitals, Family Health Teams, Community Care Access Centres, Community Health Centres, and community support agencies, in single- or co-leadership models.

Objective

The objective of this report is to describe the health system performance trends for the Health Links target population between 2012 and 2014. We analyze selected health system performance indicators for all currently approved Health Links. This information provides comparative performance data against which outcomes for patients enrolled in Health Links can be compared.

Methods

Using health administrative data at the Institute for Clinical Evaluative Sciences (ICES), we identified all individuals alive in the Registered Persons Database at the midpoints (September 30) of 2012 and 2014 who met the MOHLTC "Health Links target population" criteria: an Ontario resident under 105 years of age with a valid OHIP card and an active diagnosis of 4 or more priority conditions within the last 1-year period. Each condition was identified from multiple health administrative data sources. All Ontarians identified in the 2012 and 2014 study populations were assigned to a Health Link (n=82). Multiple characteristics were recorded for each Health Link, including rurality, level of material deprivation, lead organizations type, and early adopting status. Consistent with previous evaluations, 7 indicators were selected to represent important outcomes of health system performance: (1) Health care expenditures; (2) Acute (all-cause) hospitalizations; (3) Low acuity Emergency department visits; (4) All Emergency department visits; (5) Readmissions within 30 days for select case mix groups; (6) Post-discharge primary care 7-day follow-up; and (7) enrolment of patients in a primary care model. For each indicator, we compared the performance in Health Links in 2014 relative to 2012.

Findings

A total of 514,848 individuals (3.9% of the Ontario population eligible from the RPDB) were included in the 2012 Health Links Target Population, and 546,450 (4.0%) were included for 2014. Within most Health Links, the age and sex characteristics were similar between the 2012 and 2014 target populations, where there were a greater proportion of women and older adults (ages 65 or older).

Considering the full target population, there were statistically significant improvements from 2012 to 2014 in total costs per month alive (1% inflation-adjusted reduction), low acuity ED visits (10% reduction), and primary care follow-up within 7-days after a CMG-related hospitalization (2% increase).

Total ED visit rates worsened, increasing by 4% in the target population. For healthcare expenditures, a one percent savings in the target population amounts to approximately \$300 per person-year on the absolute (dollar) scale. This suggests that if all eligible high-cost patients (546,450 individuals with 4+ chronic conditions) were enrolled into Health Links care, the average annual health system savings would be a maximum of \$164 million. As of March 2015, the end of our study period, an estimated \$30 million had been invested into the Health Links program from the MOHLTC, suggesting a positive return on investment.

At the Health Link level, a high degree of variability was observed in most indicators, including variability among Health Links within the same LHINs. In addition, no clear patterns of high or low performance at the Health Link level were directly observable. In other words, no one Health Link, or groups of Health Links, was consistently a high or low performer across the set of indicators that were quantified.

Conclusions

This report describes longitudinal trends from 2012 to 2014 of high-cost, high-needs patients affiliated with 82 Health Link catchment areas as identified by health administrative data, considering 7 important indicators reflective of health system performance. We found that there were no clear patterns of high or low performance directly observable at the Health Link level, or when stratified by notable Health Link characteristics. However, important findings from this research include a reduction in health system costs in the complex high need patient population of Ontario, particularly in the acute care sector, as well as opportunities to increase enrolment of these patients to primary care models of care. As the Health Link programs evolve and care coordination is optimized according to local needs, it is expected that greater improvements will be observed with additional prospective follow-up time.

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Context

Ontario's Health Links program was announced by the Ministry of Health and Long-Term Care (MOHLTC) in December 2012 as a provincial strategy to improve care coordination for patients with complex conditions and social needs. Each Health Link consists of multiple clinical and social service providers and has the flexibility to create their own strategies to integrate care and identify target populations. While the "low-rules" approach has received mixed feedback from the leaders and providers across Health Links and Local Health Integration Networks (LHINs), the principle recognizes that innovative improvements are more likely to be developed locally in complex systems, such as the health system (Evans, Grudniewicz et al. 2014).

The first set of 22 Health Links were initiated in late August 2013 and are often referred to as the "early adopters". As of July 2016, there were 82 Health Links in operation across all 14 LHINs (MOHLTC 2016). Health Links are led by various organizations, such as hospitals, Family Health Teams, Community Care Access Centres, Community Health Centres, and community support agencies, in single- or co-leadership models.

This report builds on our prior research on Health Links in Ontario. In response to an Applied Health Research Question from the MOHLTC Transformation Secretariat in 2014, the Health System Performance Research Network (HSPRN) investigated the evolution of the Health Links program from an evaluation perspective and has published a series of reports on "Assessing Value in Ontario Health Links". In the first report, the mechanisms by which the United States Accountable Care Organizations define and measure value were described, and a working framework for assessing value in Health Links was proposed (Mery and Wodchis 2014). In the second report, the findings from interviews with Health Links leaders were summarized to identify the perceived value at present and the anticipated value in the long term (Mery, Kromm et al. 2015). The third report provided an empirical evaluation of the baseline currently approved Health Links on the selected indicators using health administrative databases, considering two populations of interest: all Ontarians, and the top 5% high-cost users in Ontario (Kromm, Mondor et al. 2015). The fourth report described the health care use and health system costs associated with palliative and end-of-life care populations located within Health Link catchment areas. Palliative and end-of-life individuals consume a substantial portion of the provincial health care budget and thereby constitute a potential target population of the Health Links program (Mondor, Tanuseputro et al. 2016).

Objectives

In this report we describe the health system performance trends for the Health Links target population in 2014 relative to 2012 (the baseline year when the Health Links program was launched in Ontario), considering multiple indicators of health system performance among the recently defined 'target population' (4 or more conditions). To do so, we used linked, encoded health care data housed at the Institute for Clinical Evaluative Sciences (ICES) in Toronto, Ontario. Here, we focus on the MOHLTC-recommended target population of individuals with multiple (four or more) high-cost conditions (MOHLTC

2015), thereby evaluating population-level changes among potential Health Link patients. At the time of writing, complete administrative data were available until the end of fiscal year 2014.

Methods

Target Population

For each of fiscal years 2012 and 2014, we derived mid-year population estimates from the Registered Persons Database (RPDB). Individuals were included for analysis based on the MOHLTC definition of “Health Links target population”: an Ontario resident under 105 years of age with a valid OHIP card and an active diagnosis within the last 1-year period of 4 or more conditions from a list of 55 priority conditions. A list of the 55 conditions, including prevalence estimates for the 2012 and 2014 target populations included in this report, can be found in **Appendix 1**. The average health care costs for this target population exceeds \$21,000 per year, which is more than 17 times the average annual costs for those with less than 4 priority conditions (MOHLTC 2015). Each condition was identified from multiple data sources, including the Discharge Abstract Database (DAD), National Ambulatory Care Reporting System (NACRS), Ontario Mental Health Reporting System (OMHRS), National Rehabilitation Reporting System (NRS), Continuing Care Reporting System (Complex Continuing Care and Long-Term Care), Home Care Database (HCD), and Ontario Health Insurance Program (OHIP) physician billings database.

Health Links

All Ontarians identified in the 2012 and 2014 study populations were assigned to a Health Link (n=82) based on the following three criteria in a descending order of priority. First, they were assigned based on the location of their rostered provider of primary care. Second, patients who were not enrolled in a primary care model were assigned based on the location of the most visited primary care physician in the last 2 years. Third, for all remaining patients in the study population, individuals were assigned based on the location of their home residence. All individuals not assigned to a Health Link (not located within one of the 82 geographically defined Health Link catchment areas) with this methodology were identified as “Not assigned to a HL” for analyses. The location of a patient’s primary care physician was prioritized in assigning Ontarians to a Health Link because some patients may reside in one Health Link region but receive care from their physician based in another region, which is often seen in urban areas.

We derived multiple characteristics for each Health Link, including level of rurality, level of material deprivation, lead organizations type, and early adopting status. The median 2008 Rurality Index of Ontario (RIO) score among all Ontarians assigned to a Health Link was used to categorize Health Link as either urban (RIO<10), suburban (10≤RIO<40), or rural (RIO≥40) (Kralj 2009). The level of material deprivation was derived from the Ontario Marginalization (ON-Marg) Material Deprivation Index, a frequently used area-level marker of socio-economic status (Matheson, Dunn et al. 2012). Each Health Link was categorized into 1 of 5 equal-sized groups (quintiles) based on its weighted ON-Marg deprivation score and ranked from 1 (least deprived Health Link regions) to 5 (most deprived Health Link regions). We also derived the lead organization for each Health Link (MOHLTC 2016). From this list, each Health Link was then grouped into 1 of 5 mutually exclusive categories, including Community Care Access Centre (CCAC), Community Health Centre (CHC), Family Health Team (FHT), Hospital, or Other which included all

non-CHC or –CCAC community services agencies, mental health agencies, public health agencies, as well as organizations co-led by multiple agencies (a Hospital and FHT, for example). Finally, we identified the 22 early adopting Health Links.

Indicators

Building on our initial evaluation of Health Links using health administrative data, we quantified seven indicators of health system performance:

1. Health care expenditures (\$ cost per month alive): defined as the total direct health care cost incurred in the public health care system (i.e., paid for by public insurance) per person-month. The costs were derived across multiple sectors, including: inpatient hospitalizations (acute and mental health), emergency care, same day surgery, physician billings (fee-for-service (FSS) and non-FSS), prescription medications, laboratory, rehabilitation, complex continuing care, long-term care, home care, and assisted devices. The estimates were adjusted for age and sex and represent predicted values based on a negative binomial regression model (with age and sex as independent variables). We used 2012 prices as a multiplier for all services. The values are therefore reported in 2012 Canadian dollars.
2. Acute (all-cause) hospitalizations (per 100,000 population): defined as the total number of hospital separations (including discharges, transfers, and deaths) during a year per total population (APHEO 2015). Only acute care episodes are considered, and external causes of hospitalization and admissions to psychiatric hospitals are excluded from the numerator. The estimates are (direct) standardized by age and sex to the 1991 Canadian population and presented per 100,000 population.
3. Emergency department visits – Low Acuity (per 100,000 population): defined as the total number of unplanned visits to Emergency Departments (ED) designated as low acuity according to the Canadian Triage and Acuity Scale (CTAS) levels IV (less urgent) and V (non-urgent) per total population (MOHLTC 2013). Only visits that did not result in a hospital admission were considered. The estimates are (direct) standardized by age and sex to the 1991 Canadian population and presented per 100,000 population.
4. Emergency department visits – All CTAS levels (per 100,000 population): defined as the total number of unplanned visits to EDs, including all CTAS levels, per total population. Only visits that did not result in a hospital admission were considered. The estimates are (direct) standardized by age and sex to the 1991 Canadian population and presented per 100,000 population.
5. Case-mix group (CMG) 30-day readmission rate (%): defined as the percentage of patients with an acute inpatient stay for cardiac conditions (excluding heart attack), congestive heart failure, chronic obstructive pulmonary disease, pneumonia, diabetes, stroke, or gastrointestinal disease that have a subsequent non-elective acute (all-cause) readmission within 30 days of discharge (MOHLTC 2012). Each index condition is identified using the case-mix group (CMG) methodology. The estimates are risk adjusted by fitting a logistic regression model with CMG, age, sex, prior

hospitalizations (within 1,2, and 3 month), annual quarter, and Charlson comorbidity score as covariates.

6. *Case-mix group primary care 7-day follow-up (%)*: defined as the percentage of patients with an acute inpatient stay for cardiac conditions (excluding heart attack), congestive heart failure, chronic obstructive pulmonary disease, pneumonia, diabetes, stroke, or gastrointestinal disease that have a primary care follow-up visit within 7 days of discharge. Visits to physicians with a main specialty in family practice, general practice, or paediatrics were considered. The estimates are presented as crude (unadjusted) proportions. This indicator was selected to assess appropriate care transitions following hospital discharge.
7. *Patients enrolled in a primary care model (%)*: defined as the proportion of individuals formally rostered to a primary care physician. The estimates are derived as of the mid-point of each year. The estimates are (direct) standardized by age and sex to the 1991 Canadian population and presented as a proportion.

These measures were selected from a wider list of health indicators, reflecting a parsimonious set which represent important outcomes that are either 1) relevant to all patients enrolled in a Health Links program of care (as opposed to indicators with age- or condition-specific inclusion criteria), or 2) that are deemed to be high priority by Health Link leaders (i.e., readmissions and primary care follow-up after acute discharge). Where applicable, indicators are presented as directly standardized estimates or risk-adjusted estimates. These methods enable comparability between Health Links with differing age and sex compositions, but also within Health Links over time. The 1991 Canadian population is used as the standard population for all direct standardization, and therefore these estimates are equivalent to the rates that each Health Link would have experienced if they had the same age-sex distribution as the 1991 Canadian population. As such, crude and standardized values often differ. Both adjusted and unadjusted values are therefore presented in the **Appendices**.

Data Analysis

For each fiscal year (2012 and 2014), we derived 1-year estimates for each indicator and tested for statistical differences for each Health Link compared to that of the overall Ontario target population value. Longitudinal trends were assessed within each Health Link unit by comparing their 2014 estimate to the baseline (2012) values. Resultant values are presented on a relative scale, where trend values >1 can be interpreted as a percent increase (e.g. 1.1 is a 10% increase) in the indicator among individuals in that Health Link unit, trend values <1 as a percent decrease, and a value of 1 as no change. Statistically significant trends were identified based on non-overlapping 95% confidence limits between 2012 and 2014 values. The high-performing Health Links (colour coded green) and the poor performing Health Links (colour coded red) were identified for each indicator based on these statistically significant differences. We repeated these analyses considering Health Links aggregated by level of rurality, level of material deprivation, lead organizations type, and early adopting status.

Ethical approval for this work was granted by the Institutional Review Board at Sunnybrook Health Sciences Centre in Toronto, Canada.

Findings

A total of 514,848 individuals (3.9% of the Ontario population eligible from the RPDB) were included in the 2012 Health Links Target Population, and 546,450 (4.0%) were included for 2014. The most prevalent conditions in these cohorts were hypertension (62.0% in 2012, 61.6% in 2014), arthritis (47.0%/46.9%), diabetes (38.3%/39.0%), anxiety (36.9%/36.0%), and malignant neoplasms (24.3%/25.0%). The complete list of prevalence estimates for each target population is shown in **Appendix 1**. The median age (interquartile range, IQR) of the 2012 cohort was 70 (57-81) years and 54.5% were women. For the 2014 cohort, median (IQR) age was also 70 (58-81) years and 54.3% were women. Figures highlighting the age-sex distribution of the 2012 and 2014 overall target populations are presented in **Appendix 2**. Most individuals identified were assigned to one of the 82 Health Links; 60,468 (11.7%) were not assigned to a Health Link in 2012, and 63,537 (11.6%) were not assigned to a Health Link in 2014. For both cohorts (2012 and 2014), 5% of the identified population died within 1 year of the April 1st index date.

Table 1, presented on pages 6 and 7, shows the list of 82 Health Links included in this analysis, including the chosen characteristics (early adopters, material deprivation quintile, lead organization type, and rurality), the total number of Ontarians in the 2012 and 2014 Target Populations assigned to each Health Link unit, as well as summary demographic information. Target population sizes for Health Links ranged from 697-17,897 individuals in 2012 and from 687-18,990 individuals in 2014. For both years, most Health Links had a greater proportion of women than men, and were comprised generally of older adults (ages 65-plus). Within most Health Links, the age and sex characteristics were similar between the 2012 and 2014 target populations.

Table 1: Health Link (n=82) Characteristics

| Health Link | Material Depriv. Quintile | Lead Org Type | Rurality | 2012 | | | 2014 | | |
|---------------------------------------|---------------------------|---------------|----------|----------------------------|-----------|------------------|----------------------------|-----------|------------------|
| | | | | Target Population Size (n) | Women (%) | Median Age (IQR) | Target Population Size (n) | Women (%) | Median Age (IQR) |
| -Not Assigned to a Health Link- | | | | 60,468 | 54.2 | 69 (57-80) | 63,537 | 53.8 | 69 (57-80) |
| LHIN 1: Erie St. Clair | | | | | | | | | |
| Chatham Kent HL | 5 | CHC/Hosp | Suburban | 2,099 | 57.3 | 73 (59-82) | 2,610 | 54.1 | 71 (58-82) |
| Essex County South Shore HL | 3 | Hosp | Suburban | 2,571 | 55.1 | 74 (62-84) | 2,798 | 55.9 | 75 (63-85) |
| Lambton County Lake Huron HL | 3 | CHC/FHT | Suburban | 6,221 | 53.8 | 72 (59-81) | 6,184 | 54.7 | 72 (61-82) |
| LHIN 2: South West | | | | | | | | | |
| Huron Perth HL* | 2 | FHT | Rural | 4,701 | 56.5 | 75 (62-84) | 4,943 | 54 | 74 (62-84) |
| London Middlesex HL | 3 | FHT | Urban | 17,062 | 54.9 | 70 (57-82) | 18,990 | 54.6 | 71 (58-81) |
| North Grey Bruce HL | 4 | Hosp/FHT | Rural | 3,399 | 53 | 74 (61-83) | 3,307 | 52.8 | 74 (62-83) |
| South Grey Bruce HL | 2 | CHC/FHT | Rural | 1,775 | 51.5 | 74 (62-83) | 1,823 | 51 | 74 (62-83) |
| LHIN 3: Waterloo Wellington | | | | | | | | | |
| Cambridge and North Dumfries HL | 3 | CHC | Urban | 4,862 | 52.7 | 69 (57-80) | 5,014 | 53.9 | 70 (57-80) |
| Guelph HL* | 2 | FHT | Urban | 4,159 | 52.9 | 72 (57-83) | 4,365 | 54.7 | 72 (58-83) |
| Kitchener Waterloo HL | 2 | FHT | Urban | 9,826 | 53 | 71 (58-82) | 10,587 | 54 | 71 (58-82) |
| Rural Wellington HL | 1 | FHT | Suburban | 2,711 | 52 | 73 (61-83) | 2,803 | 53.1 | 73 (61-83) |
| LHIN 4: HNIB | | | | | | | | | |
| Brant Six Nations HL | 4 | Hosp | Urban | 5,104 | 56 | 71 (58-82) | 5,137 | 54.7 | 72 (59-82) |
| Burlington HL | 1 | CCAC | Urban | 7,652 | 55.7 | 73 (59-82) | 8,436 | 55.6 | 72 (59-82) |
| Haldimand HL | 3 | Hosp | Suburban | 1,901 | 52.7 | 71 (58-81) | 1,962 | 53.2 | 71 (58-81) |
| Hamilton Central HL* | 5 | FHT/other | Urban | 8,767 | 54.3 | 69 (56-80) | 9,477 | 53.7 | 68 (56-80) |
| Hamilton East HL | 3 | Hosp | Urban | 6,819 | 55.5 | 73 (60-82) | 8,735 | 55.5 | 72 (59-82) |
| Hamilton West HL | 2 | Hosp | Urban | 6,540 | 58.9 | 72 (58-82) | 6,620 | 58.3 | 71 (58-82) |
| Niagara North East HL | 3 | CCAC | Urban | 10,323 | 54.3 | 71 (58-81) | 11,149 | 54.8 | 71 (58-81) |
| Niagara North West HL | 1 | Hosp | Suburban | 2,270 | 52.8 | 72 (58-81) | 2,271 | 53.6 | 72 (59-82) |
| Niagara South East HL | 4 | Hosp | Urban | 5,549 | 53.8 | 71 (59-82) | 6,118 | 53.7 | 71 (59-82) |
| Niagara South West HL | 5 | CHC | Urban | 3,914 | 53.9 | 73 (61-82) | 4,123 | 55.3 | 73 (62-83) |
| Norfolk HL | 4 | Hosp | Suburban | 2,677 | 54.2 | 72 (60-82) | 2,786 | 54.3 | 72 (61-82) |
| LHIN 5: Central West | | | | | | | | | |
| Bolton Caledon HL | 1 | Other | Urban | 1,578 | 53.9 | 68 (56-78) | 1,718 | 54.4 | 69 (56-79) |
| Bramalea and Area HL | 2 | Hosp | Urban | 6,343 | 52.5 | 65 (53-75) | 7,271 | 52.5 | 65 (53-75) |
| Brampton and Area HL | 3 | Hosp | Urban | 8,352 | 54.3 | 65 (53-77) | 9,572 | 52.8 | 66 (53-76) |
| Dufferin and Area HL* | 1 | Hosp | Suburban | 1,821 | 53.3 | 69 (57-80) | 1,859 | 55.1 | 70 (56-80) |
| N Etobicoke, Malton, W Woodbridge HL* | 5 | CCAC | Urban | 7,291 | 51.7 | 68 (55-78) | 8,400 | 52.2 | 67 (55-78) |
| LHIN 6: Mississauga Halton | | | | | | | | | |
| East Mississauga HL* | 2 | FHT | Urban | 12,636 | 54.3 | 69 (56-79) | 13,930 | 53.9 | 68 (56-79) |
| Halton Hills HL | 2 | FHT/other | Urban | 1,957 | 52.8 | 69 (53-80) | 1,915 | 53.8 | 70 (56-81) |
| Milton HL | 1 | FHT/other | Urban | 2,005 | 54.8 | 65 (51-77) | 2,302 | 53.5 | 66 (51-77) |
| North West Mississauga HL | 1 | FHT/other | Urban | 5,539 | 55.8 | 67 (54-78) | 5,778 | 55.9 | 67 (55-78) |
| Oakville HL | 1 | FHT/other | Urban | 7,354 | 53.9 | 71 (57-81) | 7,842 | 53.6 | 71 (58-81) |
| South Etobicoke HL | 2 | CHC | Urban | 4,456 | 54.9 | 74 (60-83) | 5,052 | 55 | 73 (59-83) |
| South West Mississauga HL | 1 | CCAC | Urban | 4,456 | 53.6 | 70 (57-80) | 5,171 | 54 | 69 (56-80) |
| LHIN 7: Toronto Central | | | | | | | | | |
| Central West Toronto HL | 5 | Other | Urban | 3,287 | 51.4 | 71 (58-79) | 3,333 | 50.8 | 71 (58-80) |
| Don Valley/Greenwood HL* | 4 | Other | Urban | 6,010 | 49.8 | 66 (52-78) | 5,774 | 52.9 | 69 (56-79) |
| East Toronto HL* | 3 | FHT | Urban | 7,634 | 55.3 | 70 (56-81) | 7,683 | 53.9 | 69 (56-81) |
| Mid East Toronto HL* | 1 | CHC | Urban | 4,835 | 46 | 62 (50-74) | 5,065 | 48.8 | 63 (50-75) |
| Mid West Toronto HL* | 1 | FHT | Urban | 16,326 | 55.1 | 68 (56-79) | 17,587 | 54.7 | 68 (56-79) |
| North East Toronto HL | 1 | Hosp | Urban | 6,399 | 58.6 | 73 (58-83) | 6,444 | 57.8 | 73 (60-84) |
| North West Toronto HL | 1 | Hosp | Urban | 5,551 | 57.7 | 75 (61-85) | 5,578 | 55.8 | 75 (62-85) |
| South Toronto HL | 3 | Hosp | Urban | 7,383 | 55.6 | 70 (57-82) | 6,918 | 55 | 70 (58-82) |
| West Toronto HL | 3 | CCAC | Urban | 3,088 | 56.9 | 74 (59-85) | 2,721 | 57.1 | 72 (58-84) |

Notes: * indicates early adopter Health Links; Material Deprivation Quintile 1=Most Affluent, 5=Most Deprived

| Health Link | Material Depriv. Quintile | Lead Org Type | Rurality | 2012 | | | 2014 | | |
|--------------------------------------|---------------------------|---------------|----------|----------------------------|-----------|------------------|----------------------------|-----------|------------------|
| | | | | Target Population Size (n) | Women (%) | Median Age (IQR) | Target Population Size (n) | Women (%) | Median Age (IQR) |
| LHIN 8: Central | | | | | | | | | |
| North York Central HL* | 2 | Hosp | Urban | 17,897 | 56.2 | 73 (60-83) | 18,564 | 55.7 | 73 (60-83) |
| North York West HL | 5 | CHC | Urban | 13,328 | 52.6 | 71 (57-80) | 13,884 | 52.9 | 70 (57-80) |
| S Simcoe and N York Region HL* | 1 | Hosp | Suburban | 9,989 | 55.4 | 69 (56-81) | 11,357 | 55.9 | 70 (57-81) |
| Southeast York Region HL | 2 | Hosp | Urban | 8,128 | 54.5 | 69 (57-79) | 9,006 | 55.3 | 70 (58-80) |
| Southwest York Region HL | 1 | Hosp | Urban | 15,572 | 54.4 | 71 (58-80) | 18,198 | 54.2 | 70 (58-80) |
| LHIN 9: Central East | | | | | | | | | |
| Durham North East HL | 3 | CCAC | Urban | 12,041 | 54.9 | 70 (56-81) | 11,878 | 54.5 | 70 (57-81) |
| Haliburton and Kawartha Lakes HL | 4 | CCAC | Suburban | 3,622 | 53.6 | 75 (63-83) | 3,584 | 53.4 | 75 (63-83) |
| Northumberland HL | 2 | CCAC | Suburban | 2,764 | 52.1 | 74 (64-84) | 2,818 | 53.6 | 74 (63-83) |
| Peterborough HL* | 4 | CCAC | Suburban | 6,652 | 53.7 | 72 (60-82) | 6,790 | 53.6 | 72 (61-83) |
| Scarborough North HL | 4 | CCAC | Urban | 7,895 | 52.8 | 72 (60-81) | 8,277 | 52.9 | 72 (60-82) |
| Scarborough South HL | 4 | CCAC | Urban | 15,379 | 54.3 | 69 (56-80) | 17,008 | 54 | 68 (56-80) |
| LHIN 10: South East | | | | | | | | | |
| Kingston HL* | 3 | FHT | Urban | 6,529 | 56.8 | 69 (55-80) | 6,820 | 56 | 69 (56-81) |
| Quinte HL* | 4 | CHC | Suburban | 5,357 | 54.3 | 71 (59-81) | 5,249 | 54.3 | 72 (60-82) |
| Rideau Tay HL | 5 | CHC | Suburban | 1,814 | 54.5 | 75 (63-83) | 1,824 | 56.1 | 75 (63-84) |
| Rural Hastings HL* | 4 | CHC/Other | Rural | 2,257 | 53.3 | 71 (60-80) | 2,347 | 51.3 | 72 (62-81) |
| Rural Kingston HL* | 3 | FHT | Suburban | 697 | 49.9 | 71 (58-81) | 805 | 48 | 70 (59-80) |
| Salmon River HL | 4 | CHC | Suburban | 895 | 54.5 | 73 (61-83) | 975 | 52.9 | 72 (60-82) |
| Thousand Islands HL* | 4 | FHT | Suburban | 3,518 | 54.7 | 69 (56-80) | 3,383 | 56 | 70 (57-81) |
| LHIN 11: Champlain | | | | | | | | | |
| Arnprior Region and Ottawa West HL | 1 | Hosp/other | Urban | 4,201 | 56.5 | 69 (57-80) | 4,693 | 53.5 | 69 (57-80) |
| Central Ottawa HL | 2 | CHC | Urban | 15,266 | 56.7 | 72 (58-83) | 14,922 | 56 | 71 (58-82) |
| North Renfrew County HL | 3 | Hosp | Rural | 2,411 | 56.4 | 72 (59-82) | 2,559 | 55.9 | 72 (59-82) |
| Prescott-Russell Regional HL | 5 | CCAC | Rural | 2,367 | 55.5 | 71 (58-82) | 2,272 | 52.2 | 71 (58-82) |
| South Ottawa and North Grenville HL | 2 | CHC | Urban | 4,698 | 58.7 | 71 (57-82) | 5,677 | 55.5 | 71 (57-82) |
| South Renfrew HL | 5 | Hosp | Rural | 1,734 | 55.8 | 72 (61-82) | 1,861 | 55.2 | 73 (61-83) |
| SGCA HL | 5 | Hosp | Suburban | 3,620 | 54.7 | 73 (61-83) | 3,705 | 54 | 72 (61-82) |
| Upper Canada HL | 1 | Hosp | Suburban | 2,108 | 53 | 72 (59-82) | 2,730 | 54.9 | 72 (59-82) |
| LHIN 12: North Simcoe Muskoka | | | | | | | | | |
| Barrie Community HL* | 2 | FHT | Urban | 5,655 | 54.1 | 72 (57-82) | 6,263 | 55.5 | 71 (57-82) |
| Couchiching Community HL | 4 | FHT | Suburban | 3,169 | 53.6 | 73 (61-82) | 3,256 | 53.1 | 73 (61-83) |
| Muskoka Community HL | 3 | Other | Rural | 2,643 | 53 | 74 (61-83) | 2,724 | 52.5 | 73 (61-82) |
| North Simcoe Community HL | 5 | CHC | Rural | 2,675 | 53.6 | 70 (57-80) | 2,635 | 53.7 | 71 (59-81) |
| South Georgian Bay Community HL* | 2 | FHT | Suburban | 2,592 | 50.1 | 73 (63-81) | 2,909 | 52.6 | 74 (63-82) |
| LHIN 13: North East | | | | | | | | | |
| Nipissing East Parry Sound HL | 5 | Hosp | Suburban | 4,312 | 55.7 | 71 (59-81) | 4,335 | 55.1 | 72 (59-81) |
| North Cochrane HL | 5 | CHC/FHT | Rural | 926 | 54.1 | 67 (56-77) | 866 | 50.3 | 69 (57-79) |
| Sault Ste. Marie HL | 5 | Other | Suburban | 3,971 | 54.6 | 72 (60-82) | 4,440 | 54.9 | 72 (60-82) |
| Temiskaming HL* | 5 | CHC | Rural | 1,481 | 54.5 | 72 (62-81) | 1,409 | 52.6 | 73 (62-82) |
| Timmins HL* | 5 | FHT | Suburban | 2,811 | 53.6 | 68 (56-79) | 2,963 | 52.7 | 68 (56-79) |
| LHIN 14: North West | | | | | | | | | |
| City of Thunder Bay HL | 4 | CCAC | Urban | 6,643 | 55.4 | 72 (59-82) | 6,348 | 54.1 | 72 (59-82) |
| District of Rainy River HL | 3 | Hosp | Rural | 741 | 53 | 73 (60-83) | 687 | 57.2 | 73 (61-83) |
| District of Thunder Bay HL | 5 | Hosp | Rural | 819 | 51.9 | 66 (55-77) | 741 | 47.6 | 66 (57-76) |

Notes: * indicates early adopter Health Links; Material Deprivation Quintile 1=Most Affluent, 5=Most Deprived ; SGCA = Stormont, Glengarry, Cornwall and Akwesasne Health Link

Table 2 (pages 10 and 11) shows the relative change in indicator estimates, for the selected indicators, at the Health Link level. Details of each 2012 and 2014 Health Link estimate, including crude and adjusted values for each of 2012 and 2014, can be found in the **Appendix 3**.

Key Findings:

- Considering all Ontarians included in the Health Links Target Population, there were statistically significant improvements in total costs per month alive (1% reduction), low acuity ED visits (10% reduction), and primary care follow-up within 7-days after a CMG-related hospitalization (2% increase) in 2014, relative to 2012. Only ED visit rates (all CTAS levels) worsened, increasing by 4% in the target population. No other significant differences (positive or negative) were found for the other indicators in the total population (all cause hospitalizations, hospital 30-day readmissions, and primary care enrollment).
- For the Target Population that were not assigned to 1 of the 82 Health Links, values for each of the indicators were no different between 2012 and 2014 at a $p < 0.05$ criterion, except for ED visit rates (all CTAS levels) which increased 4%. For this indicator, this population was statistically higher than the Ontario population average in both 2012 and 2014.
- The statistically significant 1% reduction in total costs per month alive in the Ontario target population corresponded with an absolute decrease of \$25 per person-month (mean change from \$2,108 in 2012 to \$2,083 in 2014). This equates to approximately \$300 per person-year and \$164 million per year considering the whole target population.
 - Across the 82 Health Links, age-sex adjusted expenditure trends statistically increased in 1 Health Link (Essex County HL, 13% increase) and statistically decreased in 2 Health Links (Hamilton East HL 10% decrease, Barrie Community HL 7% decrease). No other trends across the Health Links were significant.
- For acute hospitalizations, age-sex standardized trends decreased among 5 Health Links and increased among 11 Health Links.
 - Notably, the range in relative change was from a 37% increase (North Cochrane HL) to a 26% decrease (Timmins HL). These Health Links are both in the North East LHIN.
- The rate of low acuity ED visits statistically decreased in more than half of the Health Links ($n=43$), corresponding with the 10% decrease in the overall population.
 - There was a wide range in performance, from a 45% decrease (Stormont, Glengarry, Cornwall, and Akwesasne Health Link) to a 51% increase (South Georgian Bay Community Health Link).

- In contrast, only 15 Health Links had statistically lower rates of ED visits (all CTAS levels) in 2014 than in 2012, while the rate increased in 35 Health Links.
 - Trends varied from a 23% improvement (Stormont, Glengarry, Cornwall, and Akwesasne Health Link) to a 43% increase (Upper Canada HL). Both of these Health Links are within the Champlain LHIN.
- A large variability was observed for 30-day hospital CMG readmission trends across the Health Links from a 32% decrease to a 40% increase. Most Health Links saw no statistical difference in trends.
 - Only 1 Health Link worsened (North West Mississauga, 40% increase) and 2 improved (Upper Canada at 32% and Kingston at 22%).
- Similarly, most Health Links underwent no change in the proportion of patients seen by a primary care physician within 7 days of discharge from a CMG-related hospitalization. Although changes ranged from a 10% decrease to 50% increase, trends were statistically significant only in three Health Links:
 - Cambridge and North Dumfries (50% improvement), Niagara North West (29%), and Hamilton East (24%). Two of these Health Links are in the Hamilton Niagara Haldimand Brant LHIN.
- The proportion of patients formally rostered with a family physician (i.e., enrolled in a primary care model) remained unchanged statistically in all Health Links except two:
 - Don Valley/Greenwood increased rostering by 9%; Central West Toronto decreased rostering by 21%. Both Health Links are within the Toronto Central LHIN.

Table 2: Relative Change in Indicators in 2014 (vs. 2012), by Health Link

| Health Link | Costs | Hosp. | ED visits (Low Acuity) | ED Visits (All CTAS) | CMG Readmit. | CMG Followup | Enrolment |
|---------------------------------------|-------|-------|---------------------------|-------------------------|-----------------|-----------------|-----------|
| Overall | 0.99 | 1.00 | 0.90 | 1.04 | 0.99 | 1.02 | 1.00 |
| -Not Assigned to HL- | 0.99 | 0.97 | 0.98 | 1.04 | 0.99 | 1.00 | 0.97 |
| LHIN 1: Erie St. Clair | | | | | | | |
| Chatham Kent HL | 0.91 | 0.85 | 1.19 | 1.06 | 0.95 | 1.05 | 0.93 |
| Essex County South Shore HL | 1.13 | 1.06 | 0.67 | 0.97 | 0.93 | 1.06 | 1.05 |
| Lambton County Lake Huron HL | 1.02 | 1.16 | 0.93 | 1.05 | 0.97 | 0.98 | 1.01 |
| LHIN 2: South West | | | | | | | |
| Huron Perth HL* | 1.02 | 0.92 | 0.87 | 0.94 | 0.85 | 1.07 | 1.00 |
| London Middlesex HL | 0.98 | 0.92 | 0.83 | 0.97 | 0.96 | 0.92 | 0.97 |
| North Grey Bruce HL | 1.00 | 1.04 | 0.95 | 0.96 | 1.00 | 1.11 | 1.05 |
| South Grey Bruce HL | 0.97 | 0.98 | 0.93 | 1.01 | 0.80 | 1.50 | 1.00 |
| LHIN 3: Waterloo Wellington | | | | | | | |
| Cambridge and North Dumfries HL | 0.95 | 0.96 | 1.11 | 1.12 | 1.10 | 1.01 | 1.01 |
| Guelph HL* | 1.01 | 0.97 | 0.69 | 0.93 | 1.19 | 0.98 | 0.94 |
| Kitchener Waterloo HL | 1.01 | 1.10 | 1.15 | 1.27 | 1.25 | 1.02 | 1.01 |
| Rural Wellington HL | 1.02 | 0.91 | 1.01 | 1.10 | 0.98 | 1.04 | 1.03 |
| LHIN 4: HNIB | | | | | | | |
| Brant Six Nations HL | 1.05 | 1.15 | 1.26 | 1.21 | 1.04 | 1.12 | 0.99 |
| Burlington HL | 0.98 | 1.05 | 0.75 | 1.04 | 1.02 | 1.09 | 1.03 |
| Haldimand HL | 1.00 | 1.21 | 0.76 | 0.93 | 1.26 | 1.18 | 1.07 |
| Hamilton Central HL* | 0.97 | 1.12 | 1.26 | 1.20 | 1.10 | 1.08 | 1.05 |
| Hamilton East HL | 0.90 | 0.86 | 1.06 | 1.01 | 1.04 | 1.24 | 1.08 |
| Hamilton West HL | 0.96 | 0.98 | 0.85 | 0.90 | 0.93 | 1.00 | 1.01 |
| Niagara North East HL | 0.98 | 0.91 | 0.55 | 0.86 | 0.93 | 0.99 | 0.96 |
| Niagara North West HL | 1.04 | 1.05 | 0.81 | 0.91 | 1.03 | 1.29 | 0.98 |
| Niagara South East HL | 0.99 | 1.05 | 0.80 | 1.17 | 0.82 | 1.04 | 0.99 |
| Niagara South West HL | 0.99 | 1.04 | 0.92 | 1.11 | 0.96 | 1.12 | 1.04 |
| Norfolk HL | 0.98 | 0.79 | 0.74 | 0.89 | 1.12 | 0.93 | 0.95 |
| LHIN 5: Central West | | | | | | | |
| Bolton Caledon HL | 0.96 | 0.99 | 1.25 | 1.22 | 1.39 | 1.02 | 1.08 |
| Bramalea and Area HL | 1.06 | 0.97 | 0.66 | 1.03 | 1.00 | 1.05 | 0.96 |
| Brampton and Area HL | 0.95 | 1.02 | 0.77 | 1.19 | 1.02 | 1.03 | 0.99 |
| Dufferin and Area HL* | 1.10 | 1.18 | 1.04 | 1.08 | 1.08 | 1.18 | 0.93 |
| N Etobicoke, Malton, W Woodbridge HL* | 0.95 | 1.13 | 0.98 | 1.10 | 0.78 | 1.13 | 1.03 |
| LHIN 6: Mississauga Halton | | | | | | | |
| East Mississauga HL* | 0.94 | 0.95 | 1.01 | 1.10 | 1.03 | 1.05 | 1.04 |
| Halton Hills HL | 0.94 | 0.91 | 0.70 | 0.93 | 1.13 | 1.20 | 0.98 |
| Milton HL | 1.01 | 1.18 | 0.99 | 1.16 | 1.12 | 1.00 | 0.98 |
| North West Mississauga HL | 1.00 | 1.03 | 0.81 | 0.97 | 1.40 | 0.99 | 1.05 |
| Oakville HL | 0.99 | 1.01 | 0.68 | 0.96 | 1.08 | 1.09 | 1.00 |
| South Etobicoke HL | 0.96 | 0.97 | 1.18 | 1.17 | 1.12 | 1.04 | 1.04 |
| South West Mississauga HL | 0.94 | 1.01 | 0.81 | 0.96 | 0.93 | 0.92 | 0.98 |
| LHIN 7: Toronto Central | | | | | | | |
| Central West Toronto HL | 0.96 | 0.92 | 1.13 | 1.07 | 1.03 | 1.09 | 0.79 |
| Don Valley/Greenwood HL* | 1.04 | 1.15 | 0.84 | 0.99 | 1.05 | 1.05 | 1.09 |
| East Toronto HL* | 1.00 | 1.02 | 0.79 | 0.93 | 0.89 | 0.92 | 1.03 |
| Mid East Toronto HL* | 1.08 | 1.07 | 0.64 | 0.92 | 1.09 | 1.12 | 0.98 |
| Mid West Toronto HL* | 1.00 | 1.14 | 0.92 | 1.06 | 1.07 | 0.97 | 0.98 |
| North East Toronto HL | 1.01 | 1.03 | 1.20 | 1.16 | 0.94 | 0.95 | 1.05 |
| North West Toronto HL | 0.93 | 0.78 | 1.04 | 1.08 | 0.99 | 1.07 | 0.99 |
| South Toronto HL | 0.98 | 0.92 | 0.81 | 0.90 | 0.98 | 0.97 | 0.95 |
| West Toronto HL | 0.98 | 1.06 | 0.89 | 0.87 | 1.06 | 0.91 | 0.89 |

Notes: * indicates early adopter Health Links

| Health Link | Costs | Hosp. | ED visits (Low Acuity) | ED Visits (All CTAS) | CMG Readmit. | CMG Followup | Enrolment |
|--------------------------------------|-------|-------|---------------------------|-------------------------|-----------------|-----------------|-----------|
| Overall | 0.99 | 1.00 | 0.90 | 1.04 | 0.99 | 1.02 | 1.00 |
| LHIN 8: Central | | | | | | | |
| North York Central HL* | 1.02 | 1.08 | 0.88 | 1.07 | 1.03 | 1.05 | 0.96 |
| North York West HL | 1.00 | 0.92 | 0.89 | 1.10 | 0.90 | 0.94 | 1.03 |
| S Simcoe and N York Region HL* | 1.00 | 1.01 | 1.03 | 1.16 | 1.02 | 0.93 | 0.95 |
| Southeast York Region HL | 1.00 | 0.98 | 0.89 | 0.99 | 1.01 | 0.95 | 0.98 |
| Southwest York Region HL | 1.00 | 0.98 | 0.82 | 1.11 | 0.95 | 1.01 | 1.01 |
| LHIN 9: Central East | | | | | | | |
| Durham North East HL | 1.00 | 1.16 | 1.05 | 1.07 | 1.11 | 0.92 | 0.95 |
| Haliburton and Kawartha Lakes HL | 1.05 | 1.10 | 0.83 | 0.96 | 1.20 | 1.02 | 1.08 |
| Northumberland HL | 1.01 | 1.04 | 1.17 | 1.01 | 1.04 | 1.00 | 1.02 |
| Peterborough HL* | 0.96 | 1.04 | 1.04 | 1.06 | 1.06 | 1.10 | 0.96 |
| Scarborough North HL | 1.05 | 0.93 | 0.85 | 1.07 | 0.85 | 1.06 | 1.04 |
| Scarborough South HL | 0.98 | 1.04 | 0.91 | 1.07 | 0.93 | 1.01 | 0.99 |
| LHIN 10: South East | | | | | | | |
| Kingston HL* | 0.98 | 1.07 | 1.10 | 1.14 | 0.78 | 1.02 | 0.96 |
| Quinte HL* | 0.98 | 0.94 | 1.16 | 1.12 | 0.85 | 1.03 | 0.97 |
| Rideau Tay HL | 1.00 | 0.91 | 0.68 | 0.89 | 0.92 | 1.09 | 0.92 |
| Rural Hastings HL* | 0.96 | 1.10 | 1.06 | 1.14 | 1.06 | 0.94 | 1.03 |
| Rural Kingston HL* | 1.04 | 0.96 | 0.79 | 0.89 | 0.93 | 1.16 | 1.04 |
| Salmon River HL | 0.97 | 0.99 | 0.78 | 0.94 | 1.09 | 0.98 | 1.02 |
| Thousand Islands HL* | 1.03 | 0.93 | 0.65 | 1.00 | 0.97 | 1.11 | 1.01 |
| LHIN 11: Champlain | | | | | | | |
| Arnprior Region and Ottawa West HL | 0.96 | 1.02 | 0.73 | 0.93 | 0.87 | 1.17 | 1.00 |
| Central Ottawa HL | 0.99 | 0.97 | 0.91 | 1.09 | 1.01 | 0.99 | 0.99 |
| North Renfrew County HL | 0.95 | 1.01 | 0.77 | 0.99 | 0.96 | 0.91 | 1.05 |
| Prescott-Russell Regional HL | 1.02 | 1.20 | 0.68 | 0.88 | 1.04 | 0.94 | 1.00 |
| South Ottawa and North Grenville HL | 1.05 | 1.14 | 1.01 | 1.24 | 1.01 | 0.95 | 1.05 |
| South Renfrew HL | 0.98 | 0.97 | 0.85 | 0.98 | 1.10 | 1.13 | 0.90 |
| SGCA HL | 0.97 | 0.99 | 0.55 | 0.77 | 0.95 | 0.96 | 0.98 |
| Upper Canada HL | 0.94 | 0.87 | 1.16 | 1.43 | 0.68 | 1.04 | 1.03 |
| LHIN 12: North Simcoe Muskoka | | | | | | | |
| Barrie Community HL* | 0.93 | 1.01 | 1.13 | 1.22 | 1.07 | 1.03 | 1.05 |
| Couchiching Community HL | 0.99 | 1.01 | 0.76 | 0.94 | 0.99 | 1.26 | 1.07 |
| Muskoka Community HL | 0.99 | 1.13 | 0.85 | 1.06 | 1.05 | 1.09 | 1.09 |
| North Simcoe Community HL | 1.01 | 1.06 | 0.99 | 1.11 | 0.98 | 0.90 | 1.00 |
| South Georgian Bay Community HL* | 1.03 | 1.01 | 1.51 | 1.31 | 1.11 | 0.96 | 0.99 |
| LHIN 13: North East | | | | | | | |
| Nipissing East Parry Sound HL | 1.03 | 0.97 | 0.74 | 1.02 | 1.02 | 1.00 | 0.92 |
| North Cochrane HL | 1.05 | 1.37 | 0.78 | 1.03 | 0.79 | 0.90 | 1.07 |
| Sault Ste. Marie HL | 0.92 | 1.00 | 1.15 | 1.29 | 0.96 | 1.22 | 1.10 |
| Temiskaming HL* | 0.99 | 0.98 | 0.80 | 0.80 | 1.12 | 0.94 | 1.21 |
| Timmins HL* | 0.98 | 0.74 | 0.88 | 0.86 | 0.91 | 1.05 | 1.00 |
| LHIN 14: North West | | | | | | | |
| City of Thunder Bay HL | 1.02 | 0.96 | 0.85 | 0.98 | 0.90 | 1.06 | 1.01 |
| District of Rainy River HL | 1.01 | 1.12 | 1.14 | 1.17 | 0.80 | 1.16 | 1.08 |
| District of Thunder Bay HL | 1.11 | 1.18 | 1.23 | 1.22 | 0.82 | 1.38 | 1.00 |

Notes: * indicates early adopter Health Links; SGCA = Stormont, Glengarry, Cornwall and Akwesasne Health Link

Tables 3-6 (page 13) show the relative change in indicator estimates, for the selected indicators, across Health Links aggregated by material deprivation quintile, rurality, lead organization type, and by early adopter status.

Key Findings:

- Performance across indicators did not correspond with material deprivation (**Table 3**); within each indicator, performance did not increase or decrease monotonically with increasing levels of deprivation. Moreover, neither the most deprived group nor the least deprived group consistently outperformed the other quintiles across the indicator set. Rather, results were indicator-driven (i.e., statistical significance was driven in large part by the change overall in the target population, for each indicator).
- Costs decreased statistically (2%) in urban Health Links (**Table 4**). The only other statistically significant trends were observed for ED visits: rates of low acuity ED visits decreased in all strata, but rates of all CTAS ED visits increased in all but 1 stratum (rural HLs). As above, these findings are largely driven by trends at the overall population level.
- Similar to the above groupings, rates of low acuity ED visits decreased in all lead organization types (**Table 5**), but rates of all CTAS ED visits increased in all but 1 stratum (here, CCAC-led HLs). Other statistically significant differences that were observed in analyses, stratified by lead organization type, included: increasing all-cause hospitalization rates (CCAC and Other HL organizations); increasing primary care follow-up within 7 days following a hospital discharge (Hospital and Other HL organizations); and increasing primary care enrolment (Other HL organizations).
- For early adopters (n=22), overall changes in indicator performance were no different in 2014 compared to 2012, except for low acuity ED visits (14% decrease) and (all CTAS levels) ED visits (3% increase). Mean health expenditures and post-discharge follow-ups decreased (improved) for later adopters, but all-cause hospitalization rates increased among the latter group (**Table 6**).

Table 3: Relative Change in Indicators in 2014 (vs. 2012), by Health Link Deprivation Quintile

| Health Link: Deprivation Quintile | Costs | Hosps. | ED visits (Low Acuity) | ED Visits (All CTAS) | CMG Readmit. | CMG Followup | Enrolment |
|-----------------------------------|-------|--------|------------------------|----------------------|--------------|--------------|-----------|
| Overall | 0.99 | 1.00 | 0.90 | 1.04 | 0.99 | 1.02 | 1.00 |
| Q1 Most Affluent | 0.99 | 1.02 | 0.88 | 1.05 | 1.01 | 1.02 | 1.00 |
| Q2 | 0.99 | 1.00 | 0.88 | 1.05 | 1.04 | 1.03 | 1.01 |
| Q3 | 0.98 | 1.00 | 0.94 | 1.08 | 0.97 | 0.99 | 1.00 |
| Q4 | 1.00 | 1.00 | 0.87 | 1.00 | 0.96 | 1.06 | 0.99 |
| Q5 Most Deprived | 0.98 | 1.02 | 0.89 | 1.03 | 0.96 | 1.04 | 1.01 |

Table 4: Relative Change in Indicators in 2014 (vs. 2012), by Health Link Rurality

| Health Link: Rurality | Costs | Hosps. | ED visits (Low Acuity) | ED Visits (All CTAS) | CMG Readmit. | CMG Followup | Enrolment |
|-----------------------|-------|--------|------------------------|----------------------|--------------|--------------|-----------|
| Overall | 0.99 | 1.00 | 0.90 | 1.04 | 0.99 | 1.02 | 1.00 |
| Rural HLs | 1.00 | 1.05 | 0.87 | 0.99 | 0.95 | 1.04 | 1.03 |
| Suburban HLs | 1.00 | 0.99 | 0.90 | 1.04 | 0.99 | 1.05 | 0.99 |
| Urban HLs | 0.98 | 1.01 | 0.89 | 1.04 | 1.00 | 1.02 | 1.00 |

Table 5: Relative Change in Indicators in 2014 (vs. 2012), by Health Link Lead Organization Type

| Health Link: Lead Org Type | Costs | Hosps. | ED visits (Low Acuity) | ED Visits (All CTAS) | CMG Readmit. | CMG Followup | Enrolment |
|----------------------------|-------|--------|------------------------|----------------------|--------------|--------------|-----------|
| Overall | 0.99 | 1.00 | 0.90 | 1.04 | 0.99 | 1.02 | 1.00 |
| CCAC | 0.98 | 1.04 | 0.85 | 0.99 | 0.96 | 1.02 | 0.99 |
| CHC | 0.99 | 0.99 | 0.90 | 1.07 | 1.00 | 1.00 | 1.01 |
| FHT | 0.99 | 0.99 | 0.91 | 1.04 | 0.99 | 1.00 | 1.00 |
| Hospital | 0.99 | 0.99 | 0.87 | 1.05 | 0.98 | 1.03 | 0.99 |
| Other | 0.98 | 1.06 | 0.90 | 1.04 | 1.04 | 1.09 | 1.03 |

Table 6: Relative Change in Indicators in 2014 (vs. 2012), by Early vs Later Adopting Health Links

| Health Link: Early Adopters | Costs | Hosps. | ED visits (Low Acuity) | ED Visits (All CTAS) | CMG Readmit. | CMG Followup | Enrolment |
|-----------------------------|-------|--------|------------------------|----------------------|--------------|--------------|-----------|
| Overall | 0.99 | 1.00 | 0.90 | 1.04 | 0.99 | 1.02 | 1.00 |
| Later | 0.99 | 1.04 | 0.94 | 1.05 | 0.99 | 1.03 | 1.00 |
| Early Adopter | 0.99 | 1.00 | 0.86 | 1.03 | 1.00 | 1.03 | 1.00 |

Supplemental Cost Analysis

To further explore the cost results, supplemental analyses of the cost per month indicator reveal differences in the relative change by healthcare sector. These figures are highlighted in **Table 7**. As in our primary analyses, costs are presented in 2012 Canadian dollars. In the target population, costs for inpatient care decreased (driving the overall 1% reduction), despite the overall all-cause hospitalization rate remaining constant over the same period (**Table 2**). In contrast, cost for other sectors - namely physician billings, long-term and home care, as well as prescription drugs - increased over the follow-up period. This suggests that the costs associated with care for the complex, high-needs population of Ontario are being shifted away from the acute setting to the community.

Table 7: Relative Change in Health Care Expenditures in 2014 (vs. 2012), by Sector

| Sector | 2012 | 2014 | Relative Change |
|---------------------------------|-------|-------|-----------------|
| Inpatient Care | \$639 | \$592 | 0.93 |
| Physician Billings ¹ | \$259 | \$277 | 1.07 |
| Long-Term Care and Home Care | \$501 | \$517 | 1.03 |
| Prescription Drugs | \$210 | \$223 | 1.06 |
| Other ² | \$450 | \$440 | 0.98 |

¹Physician billings include fee-for-service plus all shadow billings

²Other includes same day surgery, emergency department, cancer and dialysis (NACRS), rehabilitation, complex continuing care, and mental health hospitalizations

Limitations

There are some limitations to this work. First, at the time of writing there were no registries of Health Link patients linked to health administrative data that were available for research (i.e this report). This report therefore describes the longitudinal trends in health system performance for Ontarians identified as high-cost/ high-need (4 or more conditions from a list of 55), and ascribed to a defined Health Link geographic catchment area based on their primary care provider's practice location. We do not quantify the performance of Health Links with regard to enrolled patients. A registry that could be linked to health administrative data would enable studies on the effect of the Health Links program in improving patient outcomes and reducing system costs, as well as the evaluation of health system use among Ontarians enrolled in the Health Links program, relative to similar complex patients not enrolled in Health Links. This is an anticipated area of future research for the HSPRN. Second, the indicators examined in this report were only those that were measurable with health administrative data. Other metrics, such as patient experience and access to services, would provide a more comprehensive evaluation to health system performance in relation to the Health Links program but are not widely available given the current data. Third, many of the Health Links discussed in this report were initiated after 2012 (later adopters), which compromises the validity of comparisons of indicator performance across the Health Links from baseline (2012). The findings for 'later adopting' Health Links, in particular, should therefore be interpreted with this in mind.

Conclusions

Despite these limitations, this report describes 2-year longitudinal trends of high-cost, high-needs patients affiliated with 82 Health Link catchment areas across 7 indicators reflective of health system performance. There are a few key messages resulting from the analyses. At the Health Link level, no clear patterns of high or low performance were directly observable. In other words, no one Health Link, or Health Links characteristic was consistently associated with high or low performance across the set of indicators that were quantified. Some of the statistical significance that we observed in longitudinal trends was indicator-driven. For example, many Health Links were considered 'high performing' for low acuity ED visits, but low acuity ED visits in non-Health Links regions had decreased by nearly 10% in the province over the 2-year period for this high-cost patient population. Similarly, many Health Links were considered 'poor performers' for all CTAS-levels ED visits, a finding possibly driven by the 4% increase in rates in the province among all multimorbid/high-cost patients. For indicators where little or no change was observed between 2012 and 2014 at the provincial level (CMG 30-day readmissions and primary care enrolment in particular), few trends were statistically significant at the Health Link-level. It is plausible, however, that a 2-year follow-up period was insufficient in achieving statistical significance for many of these indicators, which are highly stable at the population level.

Second, there was generally a wide variability in estimates of each indicator at the Health Link level, including variability among Health Links within the same LHIN. In our previous analyses of palliative and end-of-life indicators across 67 defined Health Links, similar findings were observed. This variability indicates that there is a potential for improvement for many Health Links and highlights the need to focus attention to the areas where performance is sub-optimal. By implementing quality standards and sharing best practices across Health Links, as well as by addressing the specific local needs, improvement in overall performance may be possible.

Our analyses show that from 2012 to 2014, total health system costs decreased by 1% in the target population, or by approximately \$300 per person-year on the absolute scale. This suggests that if all applicable high-cost patients were enrolled into Health Links care, the average annual health system savings would be a maximum of \$164 million (\$300 per person-year x 546,450 individuals). As of March 2015, the end of our study period, an estimated \$30 million had been invested into the Health Links program from the MOHLTC, suggesting a positive return on investment.

The results reported here also highlight opportunities to improve enrolment to primary care providers for the complex, high-needs patient population of Ontario. Approximately 80% (crude estimate, 73% when standardized to the 1991 Canadian population) of this population were rostered with a family physician in 2012, and this percent increased by a non-significant degree over the 2 year follow-up. In contrast, approximately 74% of the full population of Ontario was enrolled in a primary care model with their primary care provider in 2012. An increase in this primary care enrolment may be important given that primary care physicians are core members of the Health Links team, engaged in developing a coordinated care plan alongside patients and other health service providers. Complex high-needs individuals in particular may benefit by having regular and timely access to a familiar primary care provider.

Finally, we found no strong associations between the longitudinal change in these indicators with aggregated Health Link groupings by level of deprivation and by rurality. While this parallels our baseline evaluation of the top 5% high-cost users reported in the *Assessing Value in Ontario Health Links Part 3*

report, it is contrary to the patterns observed for the full Ontario population (Kromm, Mondor et al. 2015). Future research to explain these differences is warranted.

In conclusion, this report describes the 2-year trends in the health system performance trends for the Health Links target population based on selected indicators that reflect some of the main aspects of health system performance and that are measurable with health administrative data, considering a complex high-needs patient population. As the Health Link programs evolve and care coordination is optimized according to local needs, it is expected that greater improvements will be observed with additional prospective follow-up time.

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Appendix 1: Selected Conditions for Target Populations and Disease Prevalence

Table A1.1: Socio-Demographics and Clinical Characteristics (disease prevalence of 55 conditions) of the 2012 and 2014 Target Populations included in this Report

| | 2012 Target Population | 2014 Target Population |
|------------------------------|------------------------|------------------------|
| | N=514,848 | N=546,450 |
| Socio-Demographics | | |
| Mean Age ± SD | 67.36 ± 18.18 | 67.43 ± 18.29 |
| Women | 280,505 (54.5%) | 296,630 (54.3%) |
| Men | 234,343 (45.5%) | 249,820 (45.7%) |
| Conditions | | |
| No. Conditions (Median, IQR) | 5.00 (4.00-6.00) | 5.00 (4.00-6.00) |
| ALS | 364 (0.1%) | 352 (0.1%) |
| Amputation | 14,100 (2.7%) | 14,990 (2.7%) |
| Anemia | 105,456 (20.5%) | 109,888 (20.1%) |
| Anxiety | 190,103 (36.9%) | 196,469 (36.0%) |
| Arthritis | 241,984 (47.0%) | 256,029 (46.9%) |
| Asthma | 60,682 (11.8%) | 63,956 (11.7%) |
| Bipolar Disorder | 31,261 (6.1%) | 33,223 (6.1%) |
| Brain Injury | 29,823 (5.8%) | 34,011 (6.2%) |
| COPD | 89,166 (17.3%) | 93,741 (17.2%) |
| Cardiac Arrhythmia | 109,252 (21.2%) | 116,183 (21.3%) |
| Cerebral Palsy | 2,034 (0.4%) | 2,107 (0.4%) |
| Coagulation Defects | 18,650 (3.6%) | 19,547 (3.6%) |
| Coma | 1,378 (0.3%) | 1,061 (0.2%) |
| Congenital Malformations | 22,552 (4.4%) | 25,046 (4.6%) |
| Congestive Heart Failure | 75,028 (14.6%) | 81,335 (14.9%) |
| Crohn's Disease/ Colitis | 14,505 (2.8%) | 15,058 (2.8%) |
| Cystic Fibrosis | 229 (0.0%) | 214 (0.0%) |
| Dementia | 75,115 (14.6%) | 81,564 (14.9%) |
| Depression | 96,021 (18.7%) | 103,653 (19.0%) |
| Developmental Disorders | 9,193 (1.8%) | 10,619 (1.9%) |
| Diabetes | 197,100 (38.3%) | 212,861 (39.0%) |
| Eating Disorders | 1,028 (0.2%) | 1,185 (0.2%) |
| Epilepsy & Seizures | 15,126 (2.9%) | 15,831 (2.9%) |
| Fracture | 64,527 (12.5%) | 72,579 (13.3%) |
| HIV/AIDS | 1,917 (0.4%) | 2,116 (0.4%) |
| Hemiplegia/ Hemiparesis | 9,583 (1.9%) | 9,980 (1.8%) |
| Hernia | 32,629 (6.3%) | 35,456 (6.5%) |
| Hip Replacement | 10,759 (2.1%) | 12,153 (2.2%) |

| | 2012 Target Population | 2014 Target Population |
|-----------------------------|------------------------|------------------------|
| | N=514,848 | N=546,450 |
| Conditions | | |
| Huntington's Chorea | 216 (0.0%) | 251 (0.0%) |
| Hypertension | 319,220 (62.0%) | 336,550 (61.6%) |
| Influenza | 14,291 (2.8%) | 18,170 (3.3%) |
| Ischemic Heart Disease | 149,590 (29.1%) | 148,011 (27.1%) |
| Knee Replacement | 13,585 (2.6%) | 15,324 (2.8%) |
| Liver Disease | 18,401 (3.6%) | 22,339 (4.1%) |
| Low Birth Weight Baby | 2,250 (0.4%) | 2,401 (0.4%) |
| Malignant Neoplasm | 124,856 (24.3%) | 136,528 (25.0%) |
| Meningitis | 1,455 (0.3%) | 1,521 (0.3%) |
| Multiple Sclerosis | 3,778 (0.7%) | 4,163 (0.8%) |
| Muscular Dystrophy | 982 (0.2%) | 981 (0.2%) |
| Osteoporosis | 55,573 (10.8%) | 60,625 (11.1%) |
| Other Perinatal Conditions | 4,253 (0.8%) | 4,451 (0.8%) |
| Pain Management | 3,703 (0.7%) | 3,292 (0.6%) |
| Palliative Care | 13,367 (2.6%) | 15,945 (2.9%) |
| Paralysis | 8,236 (1.6%) | 9,106 (1.7%) |
| Parkinson's Disease | 13,615 (2.6%) | 14,543 (2.7%) |
| Peripheral Vascular Disease | 52,070 (10.1%) | 55,273 (10.1%) |
| Personality Disorders | 13,541 (2.6%) | 13,832 (2.5%) |
| Pneumonia | 71,108 (13.8%) | 75,871 (13.9%) |
| Renal Failure | 73,491 (14.3%) | 84,242 (15.4%) |
| Schizophrenia & Delusions | 21,216 (4.1%) | 21,563 (3.9%) |
| Sepsis | 16,165 (3.1%) | 19,310 (3.5%) |
| Stroke | 59,739 (11.6%) | 60,713 (11.1%) |
| Substance-Related Disorders | 44,305 (8.6%) | 46,830 (8.6%) |
| Transplant | 1,169 (0.2%) | 1,632 (0.3%) |
| Ulcer | 16,233 (3.2%) | 17,141 (3.1%) |

Appendix 2: Population Pyramids for 2012 and 2014 Target Populations

Figure A2.1: Age-Sex Distribution of 2012 Target Population

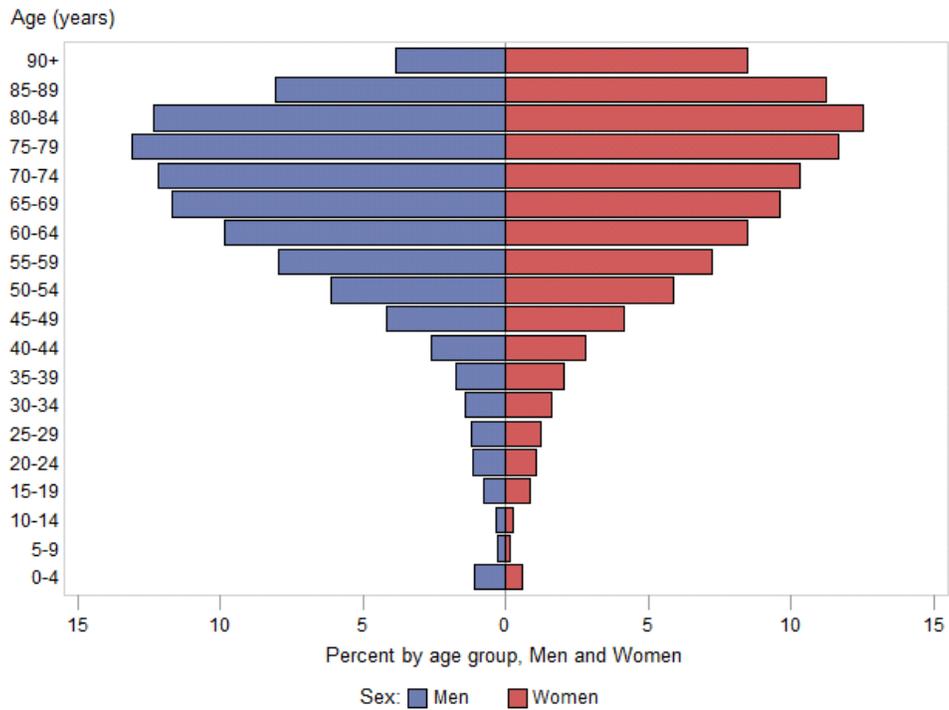
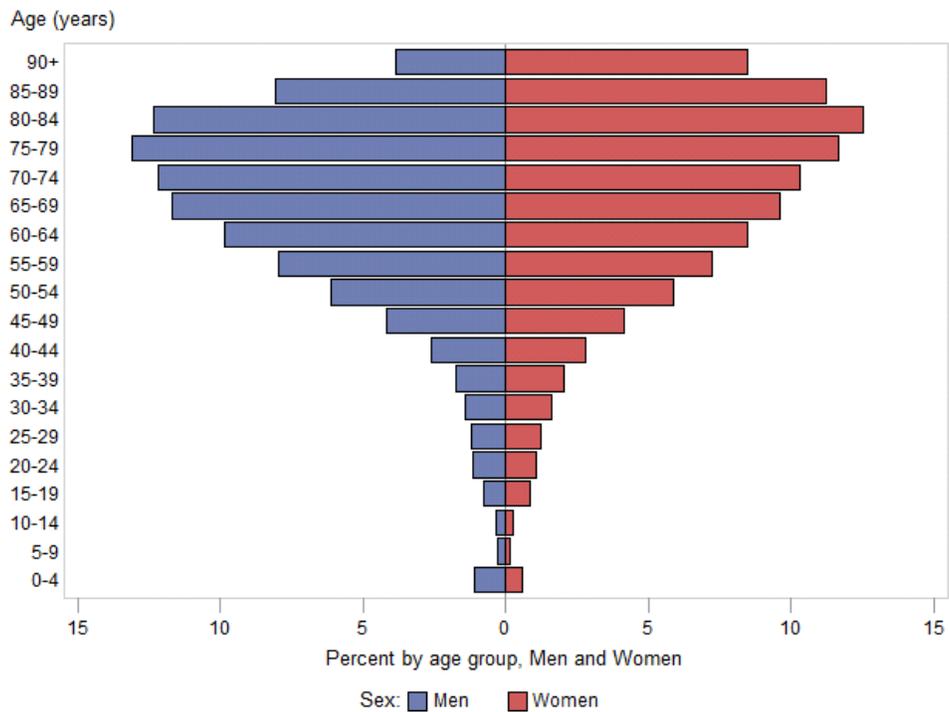


Figure A2.2: Age-Sex Distribution of 2014 Target Population



Appendix 3: Full indicator estimates for 2012 and 2014, by Health Link

This section presents the full details of each indicator in 2012 and in 2014 at the Health Link level, including:

- The total number of events or total monthly expenditures¹ (numerator),
- Population size or number of CMG hospital discharges (denominator) ,
- Crude (unadjusted) indicator estimates,
- Standardized or risk-adjusted indicator estimate, and
- Test comparing the Health Link-adjusted value to that of the overall (Target Population) value. Here, “H” indicates that the value is statistically greater than the overall estimate, and “L” indicates that the value is statistically less than the overall estimate.

¹ Sum of all individuals’ mean monthly cost

Table A3.1: Full results at Health Link-level, Health Care Expenditures (\$ per month alive)

| Health Link | 2012 | | | | | 2014 | | | | |
|---------------------------------------|-----------------------|-------------|-------------------|----------------------|------|-----------------------|-------------|-------------------|----------------------|------|
| | Total Cost (1000s) | Pop Size | Crude Estimate | Risk-Adj Estimate | Test | Total Cost (1000s) | Pop Size | Crude Estimate | Risk-Adj Estimate | Test |
| Overall | 1,085,267 | 514,848 | 2,108 | . | | 1,138,446 | 546,450 | 2,083 | . | |
| -Not Assigned to HL- | 125,683 | 60,468 | 2,079 | 2,103 | | 131,066 | 63,537 | 2,063 | 2,088 | |
| LHIN 1: Erie St. Clair | | | | | | | | | | |
| Chatham Kent HL | 5,406 | 2,099 | 2,576 | 2,541 | H | 6,039 | 2,610 | 2,314 | 2,303 | H |
| Essex County South Shore HL | 5,928 | 2,571 | 2,306 | 2,243 | H | 7,321 | 2,798 | 2,616 | 2,526 | H |
| Lambton County Lake Huron HL | 13,266 | 6,221 | 2,132 | 2,120 | | 13,522 | 6,184 | 2,187 | 2,158 | H |
| LHIN2: South West | | | | | | | | | | |
| Huron Perth HL* | 11,030 | 4,701 | 2,346 | 2,276 | H | 11,810 | 4,943 | 2,389 | 2,321 | H |
| London Middlesex HL | 38,325 | 17,062 | 2,246 | 2,254 | H | 41,783 | 18,990 | 2,200 | 2,208 | H |
| North Grey Bruce HL | 7,503 | 3,399 | 2,208 | 2,158 | | 7,312 | 3,307 | 2,211 | 2,151 | |
| South Grey Bruce HL | 4,324 | 1,775 | 2,436 | 2,374 | H | 4,335 | 1,823 | 2,378 | 2,308 | H |
| LHIN 3: Waterloo Wellington | | | | | | | | | | |
| Cambridge and North Dumfries HL | 10,571 | 4,862 | 2,174 | 2,198 | | 10,343 | 5,014 | 2,063 | 2,085 | |
| Guelph HL* | 9,837 | 4,159 | 2,365 | 2,359 | H | 10,484 | 4,365 | 2,402 | 2,392 | H |
| Kitchener Waterloo HL | 22,241 | 9,826 | 2,263 | 2,263 | H | 24,116 | 10,587 | 2,278 | 2,278 | H |
| Rural Wellington HL | 6,006 | 2,711 | 2,215 | 2,171 | | 6,308 | 2,803 | 2,250 | 2,209 | H |
| LHIN 4: HNIB | | | | | | | | | | |
| Brant Six Nations HL | 11,139 | 5,104 | 2,182 | 2,184 | | 11,908 | 5,137 | 2,318 | 2,302 | H |
| Burlington HL | 15,151 | 7,652 | 1,980 | 1,966 | L | 16,336 | 8,436 | 1,936 | 1,929 | L |
| Haldimand HL | 3,999 | 1,901 | 2,104 | 2,114 | | 4,144 | 1,962 | 2,112 | 2,109 | |
| Hamilton Central HL* | 22,515 | 8,767 | 2,568 | 2,607 | H | 23,451 | 9,477 | 2,475 | 2,517 | H |
| Hamilton East HL | 17,211 | 6,819 | 2,524 | 2,492 | H | 19,664 | 8,735 | 2,251 | 2,236 | H |
| Hamilton West HL | 15,671 | 6,540 | 2,396 | 2,395 | H | 15,284 | 6,620 | 2,309 | 2,309 | H |
| Niagara North East HL | 20,877 | 10,323 | 2,022 | 2,023 | L | 22,228 | 11,149 | 1,994 | 1,992 | L |
| Niagara North West HL | 4,125 | 2,270 | 1,817 | 1,816 | L | 4,318 | 2,271 | 1,902 | 1,896 | L |
| Niagara South East HL | 11,773 | 5,549 | 2,122 | 2,110 | | 12,885 | 6,118 | 2,106 | 2,095 | |
| Niagara South West HL | 8,298 | 3,914 | 2,120 | 2,073 | | 8,660 | 4,123 | 2,100 | 2,051 | |
| Norfolk HL | 5,872 | 2,677 | 2,193 | 2,160 | | 5,990 | 2,786 | 2,150 | 2,124 | |
| LHIN 5: Central West | | | | | | | | | | |
| Bolton Caledon HL | 2,658 | 1,578 | 1,685 | 1,726 | L | 2,787 | 1,718 | 1,622 | 1,660 | L |
| Bramalea and Area HL | 9,867 | 6,343 | 1,556 | 1,642 | L | 11,904 | 7,271 | 1,637 | 1,734 | L |
| Brampton and Area HL | 14,418 | 8,352 | 1,726 | 1,814 | L | 15,750 | 9,572 | 1,645 | 1,730 | L |
| Dufferin and Area HL* | 3,392 | 1,821 | 1,863 | 1,886 | L | 3,797 | 1,859 | 2,042 | 2,070 | |
| N Etobicoke, Malton, W Woodbridge HL* | 13,073 | 7,291 | 1,793 | 1,845 | L | 14,256 | 8,400 | 1,697 | 1,754 | L |
| LHIN 6: Mississauga Halton | | | | | | | | | | |
| East Mississauga HL* | 24,051 | 12,636 | 1,903 | 1,942 | L | 24,959 | 13,930 | 1,792 | 1,832 | L |
| Halton Hills HL | 4,096 | 1,957 | 2,093 | 2,146 | | 3,830 | 1,915 | 2,000 | 2,024 | |
| Milton HL | 3,102 | 2,005 | 1,547 | 1,628 | L | 3,596 | 2,302 | 1,562 | 1,645 | L |
| North West Mississauga HL | 10,189 | 5,539 | 1,840 | 1,913 | L | 10,720 | 5,778 | 1,855 | 1,921 | L |
| Oakville HL | 13,396 | 7,354 | 1,822 | 1,834 | L | 14,227 | 7,842 | 1,814 | 1,820 | L |
| South Etobicoke HL | 9,500 | 4,456 | 2,132 | 2,096 | | 10,267 | 5,052 | 2,032 | 2,003 | |
| South West Mississauga HL | 8,647 | 4,456 | 1,940 | 1,964 | L | 9,375 | 5,171 | 1,813 | 1,849 | L |
| LHIN 7: Toronto Central | | | | | | | | | | |
| Central West Toronto HL | 6,098 | 3,287 | 1,855 | 1,870 | L | 5,946 | 3,333 | 1,784 | 1,794 | L |
| Don Valley/Greenwood HL* | 13,095 | 6,010 | 2,179 | 2,270 | H | 13,415 | 5,774 | 2,323 | 2,370 | H |
| East Toronto HL* | 15,684 | 7,634 | 2,055 | 2,078 | | 15,754 | 7,683 | 2,051 | 2,078 | |
| Mid East Toronto HL* | 9,603 | 4,835 | 1,986 | 2,121 | | 10,866 | 5,065 | 2,145 | 2,286 | H |
| Mid West Toronto HL* | 33,454 | 16,326 | 2,049 | 2,088 | | 35,831 | 17,587 | 2,037 | 2,079 | |
| North East Toronto HL | 14,962 | 6,399 | 2,338 | 2,309 | H | 15,262 | 6,444 | 2,368 | 2,322 | H |
| North West Toronto HL | 14,623 | 5,551 | 2,634 | 2,556 | H | 13,762 | 5,578 | 2,467 | 2,387 | H |
| South Toronto HL | 16,209 | 7,383 | 2,195 | 2,198 | H | 15,017 | 6,918 | 2,171 | 2,164 | |
| West Toronto HL | 8,880 | 3,088 | 2,876 | 2,815 | H | 7,558 | 2,721 | 2,778 | 2,745 | H |

Notes: * indicates early adopter Health Links

| Health Link | 2012 | | | | | 2014 | | | | |
|--------------------------------------|-----------------------|-------------|-------------------|----------------------|------|-----------------------|-------------|-------------------|----------------------|------|
| | Total Cost (1000s) | Pop Size | Crude Estimate | Risk-Adj Estimate | Test | Total Cost (1000s) | Pop Size | Crude Estimate | Risk-Adj Estimate | Test |
| LHIN 8: Central | | | | | | | | | | |
| North York Central HL* | 36,251 | 17,897 | 2,026 | 1,993 | L | 38,335 | 18,564 | 2,065 | 2,029 | L |
| North York West HL | 25,171 | 13,328 | 1,889 | 1,907 | L | 26,256 | 13,884 | 1,891 | 1,901 | L |
| S Simcoe and N York Region HL* | 20,208 | 9,989 | 2,023 | 2,049 | | 23,043 | 11,357 | 2,029 | 2,053 | |
| Southeast York Region HL | 14,478 | 8,128 | 1,781 | 1,811 | L | 16,112 | 9,006 | 1,789 | 1,813 | L |
| Southwest York Region HL | 27,487 | 15,572 | 1,765 | 1,775 | L | 31,918 | 18,198 | 1,754 | 1,767 | L |
| LHIN 9: Central East | | | | | | | | | | |
| Durham North East HL | 23,820 | 12,041 | 1,978 | 2,001 | L | 23,584 | 11,878 | 1,986 | 2,006 | L |
| Haliburton and Kawartha Lakes HL | 7,816 | 3,622 | 2,158 | 2,089 | | 8,153 | 3,584 | 2,275 | 2,194 | H |
| Northumberland HL | 6,394 | 2,764 | 2,313 | 2,227 | H | 6,488 | 2,818 | 2,302 | 2,238 | H |
| Peterborough HL* | 14,473 | 6,652 | 2,176 | 2,142 | | 14,224 | 6,790 | 2,095 | 2,059 | |
| Scarborough North HL | 14,009 | 7,895 | 1,774 | 1,758 | L | 15,537 | 8,277 | 1,877 | 1,853 | L |
| Scarborough South HL | 29,292 | 15,379 | 1,905 | 1,936 | L | 31,487 | 17,008 | 1,851 | 1,888 | L |
| LHIN 10: South East | | | | | | | | | | |
| Kingston HL* | 15,133 | 6,529 | 2,318 | 2,368 | H | 15,612 | 6,820 | 2,289 | 2,327 | H |
| Quinte HL* | 12,130 | 5,357 | 2,264 | 2,261 | H | 11,781 | 5,249 | 2,244 | 2,217 | H |
| Rideau Tay HL | 4,160 | 1,814 | 2,293 | 2,219 | | 4,202 | 1,824 | 2,304 | 2,230 | H |
| Rural Hastings HL* | 4,485 | 2,257 | 1,987 | 1,978 | | 4,527 | 2,347 | 1,929 | 1,895 | L |
| Rural Kingston HL* | 1,578 | 697 | 2,264 | 2,257 | | 1,882 | 805 | 2,338 | 2,342 | H |
| Salmon River HL | 2,188 | 895 | 2,444 | 2,382 | H | 2,279 | 975 | 2,338 | 2,313 | H |
| Thousand Islands HL* | 7,709 | 3,518 | 2,191 | 2,215 | H | 7,620 | 3,383 | 2,252 | 2,271 | H |
| LHIN 11: Champlain | | | | | | | | | | |
| Arnprior Region and Ottawa West HL | 8,426 | 4,201 | 2,006 | 2,036 | | 9,038 | 4,693 | 1,926 | 1,948 | L |
| Central Ottawa HL | 35,267 | 15,266 | 2,310 | 2,300 | H | 33,812 | 14,922 | 2,266 | 2,267 | H |
| North Renfrew County HL | 5,455 | 2,411 | 2,263 | 2,241 | H | 552 | 2,559 | 2,158 | 2,139 | |
| Prescott-Russell Regional HL | 5,118 | 2,367 | 2,162 | 2,153 | | 5,029 | 2,272 | 2,213 | 2,194 | |
| South Ottawa and North Grenville HL | 10,333 | 4,698 | 2,199 | 2,208 | H | 13,101 | 5,677 | 2,308 | 2,314 | H |
| South Renfrew HL | 4,244 | 1,734 | 2,447 | 2,409 | H | 4,513 | 1,861 | 2,425 | 2,367 | H |
| SGCA HL | 9,415 | 3,620 | 2,601 | 2,539 | H | 9,340 | 3,705 | 2,521 | 2,471 | H |
| Upper Canada HL | 4,972 | 2,108 | 2,359 | 2,336 | H | 6,034 | 2,730 | 2,210 | 2,190 | H |
| LHIN 12: North Simcoe Muskoka | | | | | | | | | | |
| Barrie Community HL* | 13,475 | 5,655 | 2,383 | 2,386 | H | 13,790 | 6,263 | 2,202 | 2,208 | H |
| Couchiching Community HL | 6,960 | 3,169 | 2,196 | 2,156 | | 7,071 | 3,256 | 2,171 | 2,126 | |
| Muskoka Community HL | 5,737 | 2,643 | 2,171 | 2,118 | | 5,789 | 2,724 | 2,125 | 2,090 | |
| North Simcoe Community HL | 5,601 | 2,675 | 2,094 | 2,111 | | 5,597 | 2,635 | 2,124 | 2,125 | |
| South Georgian Bay Community HL* | 5,146 | 2,592 | 1,985 | 1,945 | L | 6,000 | 2,909 | 2,063 | 2,011 | |
| LHIN 13: North East | | | | | | | | | | |
| Nipissing East Parry Sound HL | 9,814 | 4,312 | 2,276 | 2,268 | H | 10,163 | 4,335 | 2,344 | 2,327 | H |
| North Cochrane HL | 1,771 | 926 | 1,913 | 1,980 | | 1,772 | 866 | 2,046 | 2,079 | |
| Sault Ste. Marie HL | 10,102 | 3,971 | 2,544 | 2,521 | H | 10,365 | 4,440 | 2,334 | 2,316 | H |
| Temiskaming HL* | 3,947 | 1,481 | 2,665 | 2,613 | H | 3,745 | 1,409 | 2,658 | 2,597 | H |
| Timmins HL* | 6,418 | 2,811 | 2,283 | 2,321 | H | 6,570 | 2,963 | 2,217 | 2,267 | H |
| LHIN 14: North West | | | | | | | | | | |
| City of Thunder Bay HL | 17,014 | 6,643 | 2,561 | 2,542 | H | 16,543 | 6,348 | 2,606 | 2,584 | H |
| District of Rainy River HL | 1,697 | 741 | 2,290 | 2,243 | | 1,587 | 687 | 2,309 | 2,261 | |
| District of Thunder Bay HL | 1,823 | 819 | 2,226 | 2,307 | | 1,840 | 741 | 2,482 | 2,556 | H |

Notes: * indicates early adopter Health Links; SGCA = Stormont, Glengarry, Cornwall and Akwesasne Health Link

Table A3.2: Full results at Health Link-level, Acute (all-cause) Hospitalizations (per 100,000 population)

| Health Link | 2012 | | | | | 2014 | | | | |
|---------------------------------------|---------|----------|----------------|--------------|------|---------|----------|----------------|--------------|------|
| | Events | Pop Size | Crude Estimate | Std Estimate | Test | Events | Pop Size | Crude Estimate | Std Estimate | Test |
| Overall | 283,660 | 514,848 | 55,096 | 48,901 | | 304,063 | 546,450 | 55,643 | 49,093 | |
| -Not Assigned to HL- | 34,710 | 60,468 | 57,402 | 50,692 | H | 36,906 | 63,537 | 58,086 | 49,102 | |
| LHIN 1: Erie St. Clair | | | | | | | | | | |
| Chatham Kent HL | 1,306 | 2,099 | 62,220 | 57,875 | H | 1,681 | 2,610 | 64,406 | 49,407 | |
| Essex County South Shore HL | 1,484 | 2,571 | 57,721 | 52,148 | | 1,642 | 2,798 | 58,685 | 55,452 | |
| Lambton County Lake Huron HL | 3,794 | 6,221 | 60,987 | 48,349 | | 3,895 | 6,184 | 62,985 | 56,278 | H |
| LHIN2: South West | | | | | | | | | | |
| Huron Perth HL* | 3,322 | 4,701 | 70,666 | 71,600 | H | 3,520 | 4,943 | 71,212 | 66,154 | H |
| London Middlesex HL | 9,881 | 17,062 | 57,912 | 56,877 | H | 10,879 | 18,990 | 57,288 | 52,584 | H |
| North Grey Bruce HL | 2,189 | 3,399 | 64,401 | 42,936 | | 2,087 | 3,307 | 63,109 | 44,822 | |
| South Grey Bruce HL | 1,315 | 1,775 | 74,085 | 63,285 | H | 1,314 | 1,823 | 72,079 | 62,204 | H |
| LHIN 3: Waterloo Wellington | | | | | | | | | | |
| Cambridge and North Dumfries HL | 2,673 | 4,862 | 54,977 | 57,871 | H | 2,786 | 5,014 | 55,564 | 55,277 | H |
| Guelph HL* | 2,665 | 4,159 | 64,078 | 56,534 | H | 2,987 | 4,365 | 68,431 | 55,005 | H |
| Kitchener Waterloo HL | 5,022 | 9,826 | 51,109 | 52,250 | | 5,922 | 10,587 | 55,937 | 57,293 | H |
| Rural Wellington HL | 1,692 | 2,711 | 62,412 | 58,213 | H | 1,927 | 2,803 | 68,748 | 52,760 | |
| LHIN 4: HNIB | | | | | | | | | | |
| Brant Six Nations HL | 3,278 | 5,104 | 64,224 | 57,706 | H | 3,455 | 5,137 | 67,257 | 66,336 | H |
| Burlington HL | 3,603 | 7,652 | 47,086 | 39,788 | L | 4,091 | 8,436 | 48,495 | 41,613 | L |
| Haldimand HL | 1,118 | 1,901 | 58,811 | 48,289 | | 1,135 | 1,962 | 57,849 | 58,207 | H |
| Hamilton Central HL* | 5,482 | 8,767 | 62,530 | 47,047 | | 6,093 | 9,477 | 64,292 | 52,638 | H |
| Hamilton East HL | 4,185 | 6,819 | 61,373 | 54,290 | H | 5,208 | 8,735 | 59,622 | 46,714 | |
| Hamilton West HL | 3,736 | 6,540 | 57,125 | 52,689 | | 3,823 | 6,620 | 57,749 | 51,875 | |
| Niagara North East HL | 5,492 | 10,323 | 53,202 | 51,444 | | 5,661 | 11,149 | 50,776 | 47,005 | |
| Niagara North West HL | 1,181 | 2,270 | 52,026 | 45,490 | | 1,207 | 2,271 | 53,148 | 47,754 | |
| Niagara South East HL | 3,014 | 5,549 | 54,316 | 44,767 | | 2,984 | 6,118 | 48,774 | 47,138 | |
| Niagara South West HL | 2,054 | 3,914 | 52,478 | 46,995 | | 2,022 | 4,123 | 49,042 | 48,991 | |
| Norfolk HL | 1,702 | 2,677 | 63,579 | 61,216 | H | 1,797 | 2,786 | 64,501 | 48,145 | |
| LHIN 5: Central West | | | | | | | | | | |
| Bolton Caledon HL | 771 | 1,578 | 48,859 | 44,676 | | 804 | 1,718 | 46,779 | 44,150 | |
| Bramalea and Area HL | 3,013 | 6,343 | 47,501 | 50,787 | | 3,591 | 7,271 | 49,388 | 49,439 | |
| Brampton and Area HL | 4,043 | 8,352 | 48,408 | 45,037 | L | 4,748 | 9,572 | 49,603 | 45,999 | L |
| Dufferin and Area HL* | 1,066 | 1,821 | 58,539 | 42,962 | | 1,170 | 1,859 | 62,937 | 50,589 | |
| N Etobicoke, Malton, W Woodbridge HL* | 3,798 | 7,291 | 52,092 | 46,668 | | 4,176 | 8,400 | 49,714 | 52,671 | |
| LHIN 6: Mississauga Halton | | | | | | | | | | |
| East Mississauga HL* | 6,137 | 12,636 | 48,568 | 44,244 | L | 6,460 | 13,930 | 46,375 | 41,956 | L |
| Halton Hills HL | 1,186 | 1,957 | 60,603 | 50,398 | | 1,090 | 1,915 | 56,919 | 45,912 | |
| Milton HL | 983 | 2,005 | 49,027 | 39,749 | L | 1,206 | 2,302 | 52,389 | 47,012 | |
| North West Mississauga HL | 2,625 | 5,539 | 47,391 | 46,895 | | 2,821 | 5,778 | 48,823 | 48,407 | |
| Oakville HL | 3,823 | 7,354 | 51,985 | 42,858 | L | 4,124 | 7,842 | 52,589 | 43,094 | L |
| South Etobicoke HL | 2,454 | 4,456 | 55,072 | 46,720 | | 2,710 | 5,052 | 53,642 | 45,460 | |
| South West Mississauga HL | 2,101 | 4,456 | 47,150 | 43,933 | | 2,336 | 5,171 | 45,175 | 44,251 | L |
| LHIN 7: Toronto Central | | | | | | | | | | |
| Central West Toronto HL | 1,734 | 3,287 | 52,753 | 47,322 | | 1,762 | 3,333 | 52,865 | 43,504 | |
| Don Valley/Greenwood HL* | 3,016 | 6,010 | 50,183 | 39,961 | L | 3,171 | 5,774 | 54,919 | 45,877 | |
| East Toronto HL* | 3,757 | 7,634 | 49,214 | 41,499 | L | 3,813 | 7,683 | 49,629 | 42,137 | L |
| Mid East Toronto HL* | 2,682 | 4,835 | 55,471 | 50,061 | | 3,006 | 5,065 | 59,348 | 53,725 | H |
| Mid West Toronto HL* | 8,024 | 16,326 | 49,149 | 38,143 | L | 9,044 | 17,587 | 51,424 | 43,519 | L |
| North East Toronto HL | 3,378 | 6,399 | 52,789 | 43,550 | L | 3,601 | 6,444 | 55,881 | 44,929 | |
| North West Toronto HL | 2,859 | 5,551 | 51,504 | 49,926 | | 2,988 | 5,578 | 53,568 | 38,746 | L |
| South Toronto HL | 4,142 | 7,383 | 56,102 | 52,033 | | 3,758 | 6,918 | 54,322 | 47,860 | |
| West Toronto HL | 1,690 | 3,088 | 54,728 | 51,310 | | 1,561 | 2,721 | 57,369 | 54,300 | |

Notes: *indicates early adopter Health Links

| Health Link | 2012 | | | | | 2014 | | | | |
|--------------------------------------|--------|----------|----------------|--------------|------|--------|----------|----------------|--------------|------|
| | Events | Pop Size | Crude Estimate | Std Estimate | Test | Events | Pop Size | Crude Estimate | Std Estimate | Test |
| LHIN 8: Central | | | | | | | | | | |
| North York Central HL* | 9,203 | 17,897 | 51,442 | 43,163 | L | 9,576 | 18,564 | 51,584 | 46,430 | |
| North York West HL | 6,325 | 13,328 | 47,456 | 50,000 | | 6,816 | 13,884 | 49,092 | 46,200 | |
| S Simcoe and N York Region HL* | 5,184 | 9,989 | 51,897 | 47,316 | | 5,906 | 11,357 | 52,003 | 47,895 | |
| Southeast York Region HL | 3,874 | 8,128 | 47,662 | 48,098 | | 4,281 | 9,006 | 47,535 | 47,081 | |
| Southwest York Region HL | 7,254 | 15,572 | 46,584 | 43,192 | L | 8,411 | 18,198 | 46,219 | 42,366 | L |
| LHIN 9: Central East | | | | | | | | | | |
| Durham North East HL | 6,102 | 12,041 | 50,677 | 39,320 | L | 6,251 | 11,878 | 52,627 | 45,641 | L |
| Haliburton and Kawartha Lakes HL | 1,999 | 3,622 | 55,191 | 41,395 | L | 1,966 | 3,584 | 54,855 | 45,740 | |
| Northumberland HL | 1,605 | 2,764 | 58,068 | 59,545 | H | 1,745 | 2,818 | 61,923 | 62,161 | H |
| Peterborough HL* | 3,457 | 6,652 | 51,969 | 43,757 | L | 3,849 | 6,790 | 56,686 | 45,594 | |
| Scarborough North HL | 3,510 | 7,895 | 44,459 | 45,581 | | 3,747 | 8,277 | 45,270 | 42,205 | L |
| Scarborough South HL | 7,264 | 15,379 | 47,233 | 47,896 | | 8,116 | 17,008 | 47,719 | 49,635 | |
| LHIN 10: South East | | | | | | | | | | |
| Kingston HL* | 3,647 | 6,529 | 55,858 | 45,002 | L | 3,805 | 6,820 | 55,792 | 48,080 | |
| Quinte HL* | 3,299 | 5,357 | 61,583 | 55,574 | H | 3,015 | 5,249 | 57,440 | 52,214 | |
| Rideau Tay HL | 1,091 | 1,814 | 60,143 | 48,730 | | 1,133 | 1,824 | 62,116 | 44,358 | |
| Rural Hastings HL* | 1,093 | 2,257 | 48,427 | 41,757 | | 1,201 | 2,347 | 51,172 | 46,065 | |
| Rural Kingston HL* | 451 | 697 | 64,706 | 40,855 | | 482 | 805 | 59,876 | 39,028 | |
| Salmon River HL | 513 | 895 | 57,318 | 44,672 | | 596 | 975 | 61,128 | 44,235 | |
| Thousand Islands HL* | 2,349 | 3,518 | 66,771 | 51,139 | | 2,255 | 3,383 | 66,657 | 47,809 | |
| LHIN 11: Champlain | | | | | | | | | | |
| Arnprior Region and Ottawa West HL | 2,254 | 4,201 | 53,654 | 44,991 | | 2,394 | 4,693 | 51,012 | 45,685 | |
| Central Ottawa HL | 7,906 | 15,266 | 51,788 | 50,217 | | 7,912 | 14,922 | 53,022 | 48,500 | |
| North Renfrew County HL | 1,738 | 2,411 | 72,086 | 58,359 | H | 1,768 | 2,559 | 69,089 | 58,857 | H |
| Prescott-Russell Regional HL | 1,245 | 2,367 | 52,598 | 40,798 | L | 1,402 | 2,272 | 61,708 | 48,848 | |
| South Ottawa and North Grenville HL | 2,241 | 4,698 | 47,701 | 42,272 | L | 3,140 | 5,677 | 55,311 | 48,185 | |
| South Renfrew HL | 1,031 | 1,734 | 59,458 | 42,653 | | 1,084 | 1,861 | 58,248 | 41,493 | |
| SGCA HL | 2,564 | 3,620 | 70,829 | 55,441 | | 2,758 | 3,705 | 74,440 | 54,677 | |
| Upper Canada HL | 1,382 | 2,108 | 65,560 | 58,789 | H | 1,704 | 2,730 | 62,418 | 50,874 | |
| LHIN 12: North Simcoe Muskoka | | | | | | | | | | |
| Barrie Community HL* | 3,268 | 5,655 | 57,790 | 51,659 | | 3,772 | 6,263 | 60,227 | 52,269 | |
| Couchiching Community HL | 1,901 | 3,169 | 59,987 | 50,101 | | 1,951 | 3,256 | 59,920 | 50,519 | |
| Muskoka Community HL | 1,569 | 2,643 | 59,364 | 46,976 | | 1,770 | 2,724 | 64,978 | 52,918 | |
| North Simcoe Community HL | 1,698 | 2,675 | 63,477 | 50,184 | | 1,782 | 2,635 | 67,628 | 53,151 | |
| South Georgian Bay Community HL* | 1,691 | 2,592 | 65,239 | 54,692 | | 1,999 | 2,909 | 68,718 | 55,400 | |
| LHIN 13: North East | | | | | | | | | | |
| Nipissing East Parry Sound HL | 3,157 | 4,312 | 73,214 | 67,669 | H | 3,292 | 4,335 | 75,940 | 65,752 | H |
| North Cochrane HL | 639 | 926 | 69,006 | 49,148 | | 717 | 866 | 82,794 | 67,243 | H |
| Sault Ste. Marie HL | 3,187 | 3,971 | 80,257 | 71,239 | H | 3,285 | 4,440 | 73,986 | 71,324 | H |
| Temiskaming HL* | 1,291 | 1,481 | 87,171 | 83,976 | H | 1,289 | 1,409 | 91,483 | 82,018 | H |
| Timmins HL* | 2,133 | 2,811 | 75,880 | 73,030 | H | 2,124 | 2,963 | 71,684 | 53,804 | |
| LHIN 14: North West | | | | | | | | | | |
| City of Thunder Bay HL | 4,977 | 6,643 | 74,921 | 65,175 | H | 4,625 | 6,348 | 72,858 | 62,772 | H |
| District of Rainy River HL | 713 | 741 | 96,221 | 86,611 | H | 587 | 687 | 85,444 | 96,693 | H |
| District of Thunder Bay HL | 675 | 819 | 82,418 | 68,247 | H | 595 | 741 | 80,297 | 80,775 | H |

Notes: * indicates early adopter Health Links; SGCA = Stormont, Glengarry, Cornwall and Akwesasne Health Link

Table A3.3: Full results at Health Link-level, ED visits – Low Acuity (per 100,000 population):

| Health Link | 2012 | | | | | 2014 | | | | |
|---------------------------------------|---------|----------|----------------|--------------|------|---------|----------|----------------|--------------|------|
| | Events | Pop Size | Crude Estimate | Std Estimate | Test | Events | Pop Size | Crude Estimate | Std Estimate | Test |
| Overall | 195,737 | 514,848 | 38,018 | 66,521 | | 182,690 | 546,450 | 33,432 | 59,828 | |
| -Not Assigned to HL- | 28,537 | 60,468 | 47,194 | 77,950 | H | 27,466 | 63,537 | 43,228 | 76,411 | H |
| LHIN 1: Erie St. Clair | | | | | | | | | | |
| Chatham Kent HL | 754 | 2,099 | 35,922 | 80,797 | H | 999 | 2,610 | 38,276 | 95,975 | H |
| Essex County South Shore HL | 998 | 2,571 | 38,818 | 82,173 | H | 839 | 2,798 | 29,986 | 55,410 | |
| Lambton County Lake Huron HL | 4,289 | 6,221 | 68,944 | 132,781 | H | 3,983 | 6,184 | 64,408 | 124,112 | H |
| LHIN2: South West | | | | | | | | | | |
| Huron Perth HL* | 3,859 | 4,701 | 82,089 | 163,490 | H | 3,810 | 4,943 | 77,079 | 141,797 | H |
| London Middlesex HL | 6,843 | 17,062 | 40,107 | 80,346 | H | 5,895 | 18,990 | 31,043 | 66,388 | H |
| North Grey Bruce HL | 2,619 | 3,399 | 77,052 | 125,050 | H | 2,315 | 3,307 | 70,003 | 118,411 | H |
| South Grey Bruce HL | 2,911 | 1,775 | 164,000 | 246,942 | H | 2,885 | 1,823 | 158,256 | 230,740 | H |
| LHIN 3: Waterloo Wellington | | | | | | | | | | |
| Cambridge and North Dumfries HL | 1,214 | 4,862 | 24,969 | 52,848 | L | 1,432 | 5,014 | 28,560 | 58,790 | |
| Guelph HL* | 1,235 | 4,159 | 29,695 | 71,573 | | 1,047 | 4,365 | 23,986 | 49,573 | L |
| Kitchener Waterloo HL | 2,460 | 9,826 | 25,036 | 39,503 | L | 2,161 | 10,587 | 20,412 | 45,313 | L |
| Rural Wellington HL | 2,748 | 2,711 | 101,365 | 144,055 | H | 2,802 | 2,803 | 99,964 | 145,708 | H |
| LHIN 4: HNIB | | | | | | | | | | |
| Brant Six Nations HL | 1,233 | 5,104 | 24,158 | 45,544 | L | 1,623 | 5,137 | 31,594 | 57,586 | |
| Burlington HL | 2,007 | 7,652 | 26,228 | 44,542 | L | 1,535 | 8,436 | 18,196 | 33,563 | L |
| Haldimand HL | 1,480 | 1,901 | 77,854 | 108,912 | H | 1,444 | 1,962 | 73,598 | 83,007 | H |
| Hamilton Central HL* | 2,520 | 8,767 | 28,744 | 57,123 | L | 3,090 | 9,477 | 32,605 | 71,822 | H |
| Hamilton East HL | 1,739 | 6,819 | 25,502 | 45,995 | L | 2,020 | 8,735 | 23,125 | 48,560 | L |
| Hamilton West HL | 1,701 | 6,540 | 26,009 | 60,038 | L | 1,647 | 6,620 | 24,879 | 50,840 | L |
| Niagara North East HL | 3,366 | 10,323 | 32,607 | 65,579 | | 1,885 | 11,149 | 16,907 | 36,071 | L |
| Niagara North West HL | 933 | 2,270 | 41,101 | 67,068 | | 713 | 2,271 | 31,396 | 54,116 | |
| Niagara South East HL | 1,940 | 5,549 | 34,961 | 69,877 | | 1,792 | 6,118 | 29,291 | 55,779 | |
| Niagara South West HL | 1,287 | 3,914 | 32,882 | 67,879 | | 1,261 | 4,123 | 30,585 | 62,584 | |
| Norfolk HL | 1,235 | 2,677 | 46,134 | 95,615 | H | 1,222 | 2,786 | 43,862 | 71,199 | H |
| LHIN 5: Central West | | | | | | | | | | |
| Bolton Caledon HL | 353 | 1,578 | 22,370 | 31,592 | L | 387 | 1,718 | 22,526 | 39,467 | L |
| Bramalea and Area HL | 1,052 | 6,343 | 16,585 | 27,481 | L | 803 | 7,271 | 11,044 | 18,142 | L |
| Brampton and Area HL | 1,538 | 8,352 | 18,415 | 31,588 | L | 1,328 | 9,572 | 13,874 | 24,175 | L |
| Dufferin and Area HL* | 828 | 1,821 | 45,470 | 72,579 | | 817 | 1,859 | 43,948 | 75,824 | H |
| N Etobicoke, Malton, W Woodbridge HL* | 1,158 | 7,291 | 15,883 | 24,463 | L | 1,079 | 8,400 | 12,845 | 24,064 | L |
| LHIN 6: Mississauga Halton | | | | | | | | | | |
| East Mississauga HL* | 2,761 | 12,636 | 21,850 | 36,608 | L | 3,042 | 13,930 | 21,838 | 36,952 | L |
| Halton Hills HL | 642 | 1,957 | 32,805 | 63,278 | | 484 | 1,915 | 25,274 | 44,039 | L |
| Milton HL | 493 | 2,005 | 24,589 | 35,347 | L | 421 | 2,302 | 18,288 | 35,153 | L |
| North West Mississauga HL | 1,034 | 5,539 | 18,668 | 32,413 | L | 821 | 5,778 | 14,209 | 26,297 | L |
| Oakville HL | 1,767 | 7,354 | 24,028 | 40,117 | L | 1,191 | 7,842 | 15,187 | 27,339 | L |
| South Etobicoke HL | 1,275 | 4,456 | 28,613 | 46,167 | L | 1,512 | 5,052 | 29,929 | 54,523 | |
| South West Mississauga HL | 879 | 4,456 | 19,726 | 32,272 | L | 796 | 5,171 | 15,394 | 26,170 | L |
| LHIN 7: Toronto Central | | | | | | | | | | |
| Central West Toronto HL | 716 | 3,287 | 21,783 | 43,015 | L | 705 | 3,333 | 21,152 | 48,457 | L |
| Don Valley/Greenwood HL* | 1,851 | 6,010 | 30,799 | 60,945 | L | 1,304 | 5,774 | 22,584 | 51,409 | L |
| East Toronto HL* | 1,549 | 7,634 | 20,291 | 45,504 | L | 1,462 | 7,683 | 19,029 | 36,117 | L |
| Mid East Toronto HL* | 1,991 | 4,835 | 41,179 | 73,959 | H | 1,496 | 5,065 | 29,536 | 47,192 | L |
| Mid West Toronto HL* | 4,449 | 16,326 | 27,251 | 53,972 | L | 4,218 | 17,587 | 23,984 | 49,412 | L |
| North East Toronto HL | 1,393 | 6,399 | 21,769 | 39,435 | L | 1,198 | 6,444 | 18,591 | 47,501 | L |
| North West Toronto HL | 1,191 | 5,551 | 21,456 | 55,156 | L | 1,197 | 5,578 | 21,459 | 57,573 | |
| South Toronto HL | 1,990 | 7,383 | 26,954 | 62,170 | | 1,743 | 6,918 | 25,195 | 50,469 | L |
| West Toronto HL | 570 | 3,088 | 18,459 | 36,513 | L | 480 | 2,721 | 17,641 | 32,667 | L |

Notes: * indicates early adopter Health Links

| Health Link | 2012 | | | | | 2014 | | | | |
|--------------------------------------|--------|----------|----------------|--------------|------|--------|----------|----------------|--------------|------|
| | Events | Pop Size | Crude Estimate | Std Estimate | Test | Events | Pop Size | Crude Estimate | Std Estimate | Test |
| LHIN 8: Central | | | | | | | | | | |
| North York Central HL* | 3,565 | 17,897 | 19,920 | 36,835 | L | 3,229 | 18,564 | 17,394 | 32,281 | L |
| North York West HL | 2,611 | 13,328 | 19,590 | 36,810 | L | 2,362 | 13,884 | 17,012 | 32,891 | L |
| S Simcoe and N York Region HL* | 3,430 | 9,989 | 34,338 | 65,191 | | 3,969 | 11,357 | 34,948 | 67,336 | H |
| Southeast York Region HL | 1,848 | 8,128 | 22,736 | 37,849 | L | 1,750 | 9,006 | 19,431 | 33,793 | L |
| Southwest York Region HL | 3,434 | 15,572 | 22,052 | 47,717 | L | 3,493 | 18,198 | 19,194 | 39,139 | L |
| LHIN 9: Central East | | | | | | | | | | |
| Durham North East HL | 5,674 | 12,041 | 47,122 | 78,352 | H | 5,723 | 11,878 | 48,182 | 82,559 | H |
| Haliburton and Kawartha Lakes HL | 2,629 | 3,622 | 72,584 | 137,906 | H | 2,550 | 3,584 | 71,150 | 114,430 | H |
| Northumberland HL | 1,184 | 2,764 | 42,836 | 72,825 | | 1,254 | 2,818 | 44,500 | 84,984 | H |
| Peterborough HL* | 2,503 | 6,652 | 37,628 | 78,983 | H | 2,642 | 6,790 | 38,910 | 82,139 | H |
| Scarborough North HL | 1,301 | 7,895 | 16,479 | 31,536 | L | 1,088 | 8,277 | 13,145 | 26,916 | L |
| Scarborough South HL | 3,379 | 15,379 | 21,972 | 39,703 | L | 3,273 | 17,008 | 19,244 | 36,159 | L |
| LHIN 10: South East | | | | | | | | | | |
| Kingston HL* | 4,017 | 6,529 | 61,526 | 107,763 | H | 4,085 | 6,820 | 59,897 | 118,169 | H |
| Quinte HL* | 2,577 | 5,357 | 48,105 | 80,993 | H | 2,715 | 5,249 | 51,724 | 94,209 | H |
| Rideau Tay HL | 1,883 | 1,814 | 103,804 | 201,588 | H | 1,358 | 1,824 | 74,452 | 136,101 | H |
| Rural Hastings HL* | 1,443 | 2,257 | 63,934 | 90,548 | H | 1,320 | 2,347 | 56,242 | 95,766 | H |
| Rural Kingston HL* | 453 | 697 | 64,993 | 99,561 | H | 383 | 805 | 47,578 | 78,890 | H |
| Salmon River HL | 665 | 895 | 74,302 | 154,646 | H | 675 | 975 | 69,231 | 120,078 | H |
| Thousand Islands HL* | 1,605 | 3,518 | 45,623 | 105,197 | H | 1,085 | 3,383 | 32,072 | 68,304 | H |
| LHIN 11: Champlain | | | | | | | | | | |
| Arnprior Region and Ottawa West HL | 1,594 | 4,201 | 37,943 | 57,455 | L | 1,280 | 4,693 | 27,275 | 41,995 | L |
| Central Ottawa HL | 3,395 | 15,266 | 22,239 | 37,684 | L | 2,637 | 14,922 | 17,672 | 34,225 | L |
| North Renfrew County HL | 2,069 | 2,411 | 85,815 | 159,156 | H | 1,743 | 2,559 | 68,113 | 123,342 | H |
| Prescott-Russell Regional HL | 1,724 | 2,367 | 72,835 | 116,014 | H | 1,295 | 2,272 | 56,998 | 78,322 | H |
| South Ottawa and North Grenville HL | 1,504 | 4,698 | 32,014 | 43,771 | L | 1,414 | 5,677 | 24,908 | 44,093 | L |
| South Renfrew HL | 2,045 | 1,734 | 117,935 | 169,098 | H | 1,778 | 1,861 | 95,540 | 144,480 | H |
| SGCA HL | 2,211 | 3,620 | 61,077 | 124,576 | H | 1,830 | 3,705 | 49,393 | 68,528 | H |
| Upper Canada HL | 671 | 2,108 | 31,831 | 51,794 | L | 900 | 2,730 | 32,967 | 60,312 | |
| LHIN 12: North Simcoe Muskoka | | | | | | | | | | |
| Barrie Community HL* | 1,949 | 5,655 | 34,465 | 60,548 | L | 2,051 | 6,263 | 32,748 | 68,318 | H |
| Couchiching Community HL | 2,189 | 3,169 | 69,075 | 156,173 | H | 1,782 | 3,256 | 54,730 | 118,810 | H |
| Muskoka Community HL | 1,522 | 2,643 | 57,586 | 116,991 | H | 1,541 | 2,724 | 56,571 | 99,349 | H |
| North Simcoe Community HL | 1,599 | 2,675 | 59,776 | 115,927 | H | 1,525 | 2,635 | 57,875 | 115,086 | H |
| South Georgian Bay Community HL* | 1,137 | 2,592 | 43,866 | 64,437 | | 1,363 | 2,909 | 46,855 | 97,566 | H |
| LHIN 13: North East | | | | | | | | | | |
| Nipissing East Parry Sound HL | 3,869 | 4,312 | 89,726 | 156,476 | H | 3,072 | 4,335 | 70,865 | 115,455 | H |
| North Cochrane HL | 3,147 | 926 | 339,849 | 504,411 | H | 2,626 | 866 | 303,233 | 395,911 | H |
| Sault Ste. Marie HL | 946 | 3,971 | 23,823 | 55,599 | L | 1,077 | 4,440 | 24,257 | 63,706 | |
| Temiskaming HL* | 2,329 | 1,481 | 157,259 | 235,264 | H | 1,897 | 1,409 | 134,634 | 189,338 | H |
| Timmins HL* | 3,622 | 2,811 | 128,851 | 226,487 | H | 3,913 | 2,963 | 132,062 | 200,140 | H |
| LHIN 14: North West | | | | | | | | | | |
| City of Thunder Bay HL | 2,838 | 6,643 | 42,722 | 90,699 | H | 2,024 | 6,348 | 31,884 | 76,736 | H |
| District of Rainy River HL | 1,056 | 741 | 142,510 | 216,291 | H | 1,307 | 687 | 190,247 | 246,137 | H |
| District of Thunder Bay HL | 2,732 | 819 | 333,578 | 334,640 | H | 2,331 | 741 | 314,575 | 413,060 | H |

Notes: * indicates early adopter Health Links; SGCA = Stormont, Glengarry, Cornwall and Akwesasne Health Link

Table A3.4: Full results at Health Link-level, ED visits – All CTAS Levels (per 100,000 population):

| Health Link | 2012 | | | | | 2014 | | | | |
|---------------------------------------|---------|----------|----------------|--------------|------|---------|----------|----------------|--------------|------|
| | Events | Pop Size | Crude Estimate | Std Estimate | Test | Events | Pop Size | Crude Estimate | Std Estimate | Test |
| Overall | 631,811 | 514,848 | 122,718 | 207,829 | | 688,587 | 546,450 | 126,011 | 215,270 | |
| -Not Assigned to HL- | 82,535 | 60,468 | 136,494 | 224,495 | H | 88,594 | 63,537 | 139,437 | 232,575 | H |
| LHIN 1: Erie St. Clair | | | | | | | | | | |
| Chatham Kent HL | 2,776 | 2,099 | 132,253 | 242,057 | H | 3,497 | 2,610 | 133,985 | 257,520 | H |
| Essex County South Shore HL | 3,460 | 2,571 | 134,578 | 252,949 | H | 3,647 | 2,798 | 130,343 | 244,670 | H |
| Lambton County Lake Huron HL | 8,909 | 6,221 | 143,208 | 281,057 | H | 9,471 | 6,184 | 153,153 | 295,164 | H |
| LHIN2: South West | | | | | | | | | | |
| Huron Perth HL* | 7,361 | 4,701 | 156,584 | 317,694 | H | 7,895 | 4,943 | 159,721 | 297,498 | H |
| London Middlesex HL | 20,869 | 17,062 | 122,313 | 223,700 | H | 23,279 | 18,990 | 122,586 | 217,989 | |
| North Grey Bruce HL | 7,006 | 3,399 | 206,119 | 332,893 | H | 6,584 | 3,307 | 199,093 | 318,434 | H |
| South Grey Bruce HL | 4,296 | 1,775 | 242,028 | 392,840 | H | 4,490 | 1,823 | 246,297 | 396,305 | H |
| LHIN 3: Waterloo Wellington | | | | | | | | | | |
| Cambridge and North Dumfries HL | 5,204 | 4,862 | 107,034 | 203,981 | | 5,966 | 5,014 | 118,987 | 227,603 | H |
| Guelph HL* | 4,840 | 4,159 | 116,374 | 238,308 | H | 5,220 | 4,365 | 119,588 | 220,967 | |
| Kitchener Waterloo HL | 10,249 | 9,826 | 104,305 | 162,259 | L | 11,999 | 10,587 | 113,337 | 205,626 | L |
| Rural Wellington HL | 5,036 | 2,711 | 185,762 | 293,000 | H | 5,328 | 2,803 | 190,082 | 321,385 | H |
| LHIN 4: HNIB | | | | | | | | | | |
| Brant Six Nations HL | 5,455 | 5,104 | 106,877 | 198,642 | | 6,468 | 5,137 | 125,910 | 240,274 | H |
| Burlington HL | 6,375 | 7,652 | 83,312 | 142,956 | L | 6,953 | 8,436 | 82,421 | 148,963 | L |
| Haldimand HL | 3,507 | 1,901 | 184,482 | 277,251 | H | 3,648 | 1,962 | 185,933 | 257,602 | H |
| Hamilton Central HL* | 11,022 | 8,767 | 125,721 | 231,231 | H | 13,488 | 9,477 | 142,324 | 276,821 | H |
| Hamilton East HL | 7,174 | 6,819 | 105,206 | 185,966 | L | 9,495 | 8,735 | 108,701 | 188,432 | L |
| Hamilton West HL | 7,165 | 6,540 | 109,557 | 222,582 | H | 7,206 | 6,620 | 108,852 | 200,423 | L |
| Niagara North East HL | 12,071 | 10,323 | 116,933 | 224,094 | H | 11,974 | 11,149 | 107,400 | 193,040 | L |
| Niagara North West HL | 2,467 | 2,270 | 108,678 | 185,139 | L | 2,382 | 2,271 | 104,888 | 169,222 | L |
| Niagara South East HL | 7,869 | 5,549 | 141,809 | 247,928 | H | 9,495 | 6,118 | 155,198 | 289,270 | H |
| Niagara South West HL | 4,577 | 3,914 | 116,939 | 217,306 | | 5,237 | 4,123 | 127,019 | 240,473 | H |
| Norfolk HL | 3,203 | 2,677 | 119,649 | 253,293 | H | 3,499 | 2,786 | 125,592 | 224,730 | |
| LHIN 5: Central West | | | | | | | | | | |
| Bolton Caledon HL | 1,435 | 1,578 | 90,938 | 144,652 | L | 1,682 | 1,718 | 97,905 | 176,565 | L |
| Bramalea and Area HL | 5,669 | 6,343 | 89,374 | 138,478 | L | 6,637 | 7,271 | 91,280 | 142,794 | L |
| Brampton and Area HL | 7,214 | 8,352 | 86,375 | 134,901 | L | 8,848 | 9,572 | 92,436 | 160,250 | L |
| Dufferin and Area HL* | 2,515 | 1,821 | 138,111 | 210,950 | | 2,671 | 1,859 | 143,679 | 228,242 | |
| N Etobicoke, Malton, W Woodbridge HL* | 6,641 | 7,291 | 91,085 | 134,211 | L | 7,754 | 8,400 | 92,310 | 147,900 | L |
| LHIN 6: Mississauga Halton | | | | | | | | | | |
| East Mississauga HL* | 11,517 | 12,636 | 91,144 | 146,024 | L | 13,606 | 13,930 | 97,674 | 160,091 | L |
| Halton Hills HL | 2,294 | 1,957 | 117,220 | 208,062 | | 2,203 | 1,915 | 115,039 | 192,458 | L |
| Milton HL | 1,954 | 2,005 | 97,456 | 132,659 | L | 2,181 | 2,302 | 94,744 | 154,055 | L |
| North West Mississauga HL | 5,143 | 5,539 | 92,851 | 143,709 | L | 5,082 | 5,778 | 87,954 | 139,579 | L |
| Oakville HL | 6,689 | 7,354 | 90,957 | 155,253 | L | 6,883 | 7,842 | 87,771 | 149,326 | L |
| South Etobicoke HL | 4,661 | 4,456 | 104,601 | 176,376 | L | 5,731 | 5,052 | 113,440 | 206,415 | |
| South West Mississauga HL | 3,832 | 4,456 | 85,996 | 139,630 | L | 4,436 | 5,171 | 85,786 | 133,852 | L |
| LHIN 7: Toronto Central | | | | | | | | | | |
| Central West Toronto HL | 3,610 | 3,287 | 109,827 | 188,182 | L | 3,990 | 3,333 | 119,712 | 200,788 | L |
| Don Valley/Greenwood HL* | 8,489 | 6,010 | 141,248 | 236,605 | H | 7,266 | 5,774 | 125,840 | 233,916 | H |
| East Toronto HL* | 7,998 | 7,634 | 104,768 | 184,850 | L | 8,557 | 7,683 | 111,376 | 171,956 | L |
| Mid East Toronto HL* | 7,861 | 4,835 | 162,585 | 251,037 | H | 8,263 | 5,065 | 163,139 | 230,962 | H |
| Mid West Toronto HL* | 18,760 | 16,326 | 114,909 | 199,332 | L | 21,372 | 17,587 | 121,522 | 211,298 | |
| North East Toronto HL | 6,675 | 6,399 | 104,313 | 176,715 | L | 6,764 | 6,444 | 104,966 | 205,166 | |
| North West Toronto HL | 5,805 | 5,551 | 104,576 | 224,916 | H | 6,273 | 5,578 | 112,460 | 242,674 | H |
| South Toronto HL | 8,721 | 7,383 | 118,123 | 238,269 | H | 8,181 | 6,918 | 118,257 | 214,593 | |
| West Toronto HL | 3,146 | 3,088 | 101,878 | 195,439 | | 2,716 | 2,721 | 99,816 | 169,475 | L |

Notes: * indicates early adopter Health Links

| Health Link | 2012 | | | | | 2014 | | | | |
|--------------------------------------|--------|----------|----------------|--------------|------|--------|----------|----------------|--------------|------|
| | Events | Pop Size | Crude Estimate | Std Estimate | Test | Events | Pop Size | Crude Estimate | Std Estimate | Test |
| LHIN 8: Central | | | | | | | | | | |
| North York Central HL* | 16,608 | 17,897 | 92,978 | 147,343 | L | 17,555 | 18,564 | 94,565 | 157,953 | L |
| North York West HL | 13,899 | 13,328 | 104,284 | 164,158 | L | 14,788 | 13,884 | 106,511 | 180,838 | L |
| S Simcoe and N York Region HL* | 11,577 | 9,989 | 115,897 | 205,134 | | 14,508 | 11,357 | 127,745 | 237,089 | H |
| Southeast York Region HL | 7,359 | 8,128 | 90,539 | 143,859 | L | 7,991 | 9,006 | 88,730 | 142,608 | L |
| Southwest York Region HL | 14,590 | 15,572 | 93,694 | 159,226 | L | 17,560 | 18,198 | 96,494 | 176,999 | L |
| LHIN 9: Central East | | | | | | | | | | |
| Durham North East HL | 16,287 | 12,041 | 135,263 | 216,974 | H | 16,315 | 11,878 | 137,355 | 231,468 | H |
| Haliburton and Kawartha Lakes HL | 6,020 | 3,622 | 166,207 | 291,220 | H | 6,341 | 3,584 | 176,925 | 278,322 | H |
| Northumberland HL | 3,683 | 2,764 | 133,249 | 245,895 | H | 4,064 | 2,818 | 143,577 | 249,081 | H |
| Peterborough HL* | 8,443 | 6,652 | 126,924 | 252,511 | H | 9,189 | 6,790 | 135,331 | 267,669 | H |
| Scarborough North HL | 6,113 | 7,895 | 77,429 | 132,085 | L | 6,721 | 8,277 | 81,201 | 140,926 | L |
| Scarborough South HL | 15,850 | 15,379 | 103,063 | 167,727 | L | 18,324 | 17,008 | 107,738 | 180,289 | L |
| LHIN 10: South East | | | | | | | | | | |
| Kingston HL* | 10,146 | 6,529 | 155,399 | 256,617 | H | 10,922 | 6,820 | 160,147 | 291,450 | H |
| Quinte HL* | 8,511 | 5,357 | 158,876 | 249,816 | H | 8,470 | 5,249 | 161,364 | 279,709 | H |
| Rideau Tay HL | 3,135 | 1,814 | 172,822 | 340,935 | H | 3,170 | 1,824 | 173,794 | 302,242 | H |
| Rural Hastings HL* | 3,520 | 2,257 | 155,959 | 250,786 | H | 3,743 | 2,347 | 159,480 | 285,046 | H |
| Rural Kingston HL* | 1,081 | 697 | 155,093 | 226,088 | | 1,109 | 805 | 137,764 | 201,384 | |
| Salmon River HL | 1,419 | 895 | 158,547 | 290,217 | H | 1,751 | 975 | 179,590 | 273,612 | H |
| Thousand Islands HL* | 4,520 | 3,518 | 128,482 | 248,349 | H | 4,085 | 3,383 | 120,751 | 249,087 | H |
| LHIN 11: Champlain | | | | | | | | | | |
| Arnprior Region and Ottawa West HL | 5,116 | 4,201 | 121,781 | 199,560 | | 6,264 | 4,693 | 133,475 | 185,264 | L |
| Central Ottawa HL | 16,934 | 15,266 | 110,926 | 165,357 | L | 17,680 | 14,922 | 118,483 | 180,944 | L |
| North Renfrew County HL | 3,801 | 2,411 | 157,652 | 306,191 | H | 4,522 | 2,559 | 176,710 | 304,156 | H |
| Prescott-Russell Regional HL | 3,618 | 2,367 | 152,852 | 269,227 | H | 3,473 | 2,272 | 152,861 | 237,039 | H |
| South Ottawa and North Grenville HL | 5,782 | 4,698 | 123,074 | 175,126 | L | 7,865 | 5,677 | 138,541 | 217,252 | |
| South Renfrew HL | 3,508 | 1,734 | 202,307 | 297,978 | H | 3,565 | 1,861 | 191,564 | 292,129 | H |
| SGCA HL | 6,411 | 3,620 | 177,099 | 357,479 | H | 6,785 | 3,705 | 183,131 | 276,945 | H |
| Upper Canada HL | 2,582 | 2,108 | 122,486 | 175,886 | L | 3,936 | 2,730 | 144,176 | 252,009 | H |
| LHIN 12: North Simcoe Muskoka | | | | | | | | | | |
| Barrie Community HL* | 6,937 | 5,655 | 122,670 | 193,555 | L | 8,356 | 6,263 | 133,418 | 236,990 | H |
| Couchiching Community HL | 5,363 | 3,169 | 169,233 | 320,779 | H | 5,347 | 3,256 | 164,220 | 302,251 | H |
| Muskoka Community HL | 3,382 | 2,643 | 127,961 | 243,512 | H | 3,990 | 2,724 | 146,476 | 257,006 | H |
| North Simcoe Community HL | 4,567 | 2,675 | 170,729 | 290,264 | H | 5,065 | 2,635 | 192,220 | 323,364 | H |
| South Georgian Bay Community HL* | 3,244 | 2,592 | 125,154 | 190,040 | | 4,061 | 2,909 | 139,601 | 256,638 | H |
| LHIN 13: North East | | | | | | | | | | |
| Nipissing East Parry Sound HL | 7,175 | 4,312 | 166,396 | 291,883 | H | 7,527 | 4,335 | 173,633 | 296,307 | H |
| North Cochrane HL | 3,577 | 926 | 386,285 | 578,349 | H | 3,357 | 866 | 387,644 | 593,101 | H |
| Sault Ste. Marie HL | 5,073 | 3,971 | 127,751 | 239,893 | H | 6,708 | 4,440 | 151,081 | 310,385 | H |
| Temiskaming HL* | 3,235 | 1,481 | 218,433 | 399,847 | H | 2,820 | 1,409 | 200,142 | 320,822 | H |
| Timmins HL* | 6,413 | 2,811 | 228,139 | 405,685 | H | 6,686 | 2,963 | 225,650 | 348,752 | H |
| LHIN 14: North West | | | | | | | | | | |
| City of Thunder Bay HL | 12,628 | 6,643 | 190,095 | 367,800 | H | 11,435 | 6,348 | 180,135 | 360,600 | H |
| District of Rainy River HL | 1,983 | 741 | 267,611 | 483,883 | H | 2,422 | 687 | 352,547 | 564,138 | H |
| District of Thunder Bay HL | 3,666 | 819 | 447,619 | 491,324 | H | 3,224 | 741 | 435,088 | 599,160 | H |

Notes: * indicates early adopter Health Links; SGCA = Stormont, Glengarry, Cornwall and Akwesasne Health Link

Table A3.5: Full results at Health Link-level, Case-mix group (CMG) 30-day readmission rate (%):

| Health Link | 2012 | | | | | 2014 | | | | |
|---------------------------------------|--------|-----------|----------------|-------------------|------|--------|-----------|----------------|-------------------|------|
| | Readm | CMG Hosps | Crude Estimate | Risk-Adj Estimate | Test | Readm | CMG Hosps | Crude Estimate | Risk-Adj Estimate | Test |
| Overall | 13,849 | 70,139 | 19.75 | . | | 14,585 | 74,570 | 19.56 | . | |
| -Not Assigned to HL- | 1,715 | 8,577 | 20 | 19.92 | | 1,769 | 8,904 | 19.87 | 19.74 | |
| LHIN 1: Erie St. Clair | | | | | | | | | | |
| Chatham Kent HL | 49 | 317 | 15.46 | 16.86 | | 61 | 401 | 15.21 | 16.07 | |
| Essex County South Shore HL | 67 | 365 | 18.36 | 18.85 | | 65 | 377 | 17.24 | 17.49 | |
| Lambton County Lake Huron HL | 153 | 967 | 15.82 | 16.32 | L | 146 | 956 | 15.27 | 15.81 | L |
| LHIN2: South West | | | | | | | | | | |
| Huron Perth HL* | 162 | 827 | 19.59 | 20.17 | | 145 | 883 | 16.42 | 17.18 | |
| London Middlesex HL | 598 | 2,571 | 23.26 | 22.56 | H | 618 | 2,772 | 22.29 | 21.55 | H |
| North Grey Bruce HL | 101 | 567 | 17.81 | 18.38 | | 95 | 539 | 17.63 | 18.3 | |
| South Grey Bruce HL | 66 | 336 | 19.64 | 21.43 | | 47 | 293 | 16.04 | 17.21 | |
| LHIN 3: Waterloo Wellington | | | | | | | | | | |
| Cambridge/North Dumfries HL | 129 | 691 | 18.67 | 18.11 | | 137 | 679 | 20.18 | 19.9 | |
| Guelph HL* | 117 | 627 | 18.66 | 18.95 | | 182 | 788 | 23.1 | 22.58 | H |
| Kitchener Waterloo HL | 173 | 1,093 | 15.83 | 16.25 | L | 282 | 1,369 | 20.6 | 20.27 | |
| Rural Wellington HL | 80 | 416 | 19.23 | 20.4 | | 95 | 491 | 19.35 | 19.96 | |
| LHIN 4: HNIB | | | | | | | | | | |
| Brant Six Nations HL | 177 | 918 | 19.28 | 19.16 | | 187 | 946 | 19.77 | 19.99 | |
| Burlington HL | 179 | 889 | 20.13 | 20.15 | | 195 | 983 | 19.84 | 20.49 | |
| Haldimand HL | 40 | 272 | 14.71 | 15.29 | | 52 | 271 | 19.19 | 19.23 | |
| Hamilton Central HL* | 295 | 1,397 | 21.12 | 20.9 | | 378 | 1,634 | 23.13 | 23 | H |
| Hamilton East HL | 208 | 1,118 | 18.6 | 18.9 | | 283 | 1,456 | 19.44 | 19.68 | |
| Hamilton West HL | 195 | 1,014 | 19.23 | 19.33 | | 179 | 980 | 18.27 | 17.98 | |
| Niagara North East HL | 232 | 1,215 | 19.09 | 19.4 | | 216 | 1,234 | 17.5 | 17.96 | |
| Niagara North West HL | 59 | 291 | 20.27 | 20.65 | | 57 | 277 | 20.58 | 21.3 | |
| Niagara South East HL | 154 | 748 | 20.59 | 19.97 | | 117 | 727 | 16.09 | 16.36 | L |
| Niagara South West HL | 86 | 491 | 17.52 | 17.71 | | 74 | 440 | 16.82 | 17.03 | |
| Norfolk HL | 79 | 443 | 17.83 | 18.26 | | 96 | 464 | 20.69 | 20.38 | |
| LHIN 5: Central West | | | | | | | | | | |
| Bolton Caledon HL | 21 | 169 | 12.43 | 13.02 | L | 34 | 186 | 18.28 | 18.14 | |
| Bramalea and Area HL | 118 | 619 | 19.06 | 18.92 | | 147 | 769 | 19.12 | 19.02 | |
| Brampton and Area HL | 163 | 871 | 18.71 | 18.49 | | 196 | 1,031 | 19.01 | 18.84 | |
| Dufferin and Area HL* | 41 | 240 | 17.08 | 18.01 | | 53 | 273 | 19.41 | 19.38 | |
| N Etobicoke, Malton, W Woodbridge HL* | 192 | 887 | 21.65 | 22.03 | | 162 | 940 | 17.23 | 17.27 | |
| LHIN 6: Mississauga Halton | | | | | | | | | | |
| East Mississauga HL* | 297 | 1,622 | 18.31 | 18.25 | | 313 | 1,643 | 19.05 | 18.88 | |
| Halton Hills HL | 54 | 302 | 17.88 | 18.14 | | 48 | 249 | 19.28 | 20.51 | |
| Milton HL | 44 | 246 | 17.89 | 17.87 | | 57 | 290 | 19.66 | 20.04 | |
| North West Mississauga HL | 83 | 538 | 15.43 | 15.74 | L | 151 | 678 | 22.27 | 22.05 | |
| Oakville HL | 143 | 936 | 15.28 | 15.84 | L | 167 | 1,008 | 16.57 | 17.11 | |
| South Etobicoke HL | 106 | 593 | 17.88 | 18.73 | | 146 | 704 | 20.74 | 20.96 | |
| South West Mississauga HL | 90 | 492 | 18.29 | 18.41 | | 94 | 551 | 17.06 | 17.1 | |
| LHIN 7: Toronto Central | | | | | | | | | | |
| Central West Toronto HL | 95 | 462 | 20.56 | 20.18 | | 102 | 469 | 21.75 | 20.83 | |
| Don Valley/Greenwood HL* | 155 | 747 | 20.75 | 19.85 | | 174 | 776 | 22.42 | 20.8 | |
| East Toronto HL* | 212 | 899 | 23.58 | 22.68 | H | 197 | 979 | 20.12 | 20.2 | |
| Mid East Toronto HL* | 136 | 630 | 21.59 | 19.9 | | 174 | 731 | 23.8 | 21.7 | |
| Mid West Toronto HL* | 364 | 1,921 | 18.95 | 18.55 | | 472 | 2,292 | 20.59 | 19.79 | |
| North East Toronto HL | 172 | 807 | 21.31 | 22.26 | | 177 | 860 | 20.58 | 20.92 | |
| North West Toronto HL | 124 | 678 | 18.29 | 19.22 | | 141 | 777 | 18.15 | 19.02 | |
| South Toronto HL | 249 | 1,103 | 22.57 | 22.04 | H | 202 | 933 | 21.65 | 21.5 | |
| West Toronto HL | 79 | 455 | 17.36 | 17.63 | | 65 | 359 | 18.11 | 18.67 | |

Notes: * indicates early adopter Health Links

| Health Link | 2012 | | | | | 2014 | | | | |
|--------------------------------------|-------|--------------|-------------------|----------------------|------|-------|--------------|-------------------|----------------------|------|
| | Readm | CMG Hosps | Crude Estimate | Risk-Adj Estimate | Test | Readm | CMG Hosps | Crude Estimate | Risk-Adj Estimate | Test |
| LHIN 8: Central | | | | | | | | | | |
| North York Central HL* | 422 | 2,227 | 18.95 | 19.72 | | 455 | 2,283 | 19.93 | 20.32 | |
| North York West HL | 307 | 1,524 | 20.14 | 19.91 | | 288 | 1,624 | 17.73 | 17.85 | |
| S Simcoe and N York Region HL* | 248 | 1,279 | 19.39 | 19.58 | | 281 | 1,419 | 19.8 | 19.97 | |
| Southeast York Region HL | 163 | 867 | 18.8 | 18.93 | | 186 | 969 | 19.2 | 19.14 | |
| Southwest York Region HL | 346 | 1,838 | 18.82 | 19.15 | | 348 | 1,940 | 17.94 | 18.14 | |
| LHIN 9: Central East | | | | | | | | | | |
| Durham North East HL | 261 | 1,423 | 18.34 | 18.46 | | 304 | 1,483 | 20.5 | 20.4 | |
| Haliburton and Kawartha Lakes HL | 79 | 462 | 17.1 | 17.21 | | 102 | 508 | 20.08 | 20.69 | |
| Northumberland HL | 69 | 409 | 16.87 | 17.27 | | 83 | 464 | 17.89 | 17.87 | |
| Peterborough HL* | 157 | 853 | 18.41 | 18.65 | | 197 | 1,018 | 19.35 | 19.74 | |
| Scarborough North HL | 168 | 852 | 19.72 | 20.67 | | 152 | 880 | 17.27 | 17.67 | |
| Scarborough South HL | 364 | 1,766 | 20.61 | 20.64 | | 364 | 1,945 | 18.71 | 19.12 | |
| LHIN 10: South East | | | | | | | | | | |
| Kingston HL* | 260 | 1,015 | 25.62 | 23.92 | H | 197 | 1,028 | 19.16 | 18.56 | |
| Quinte HL* | 174 | 831 | 20.94 | 20.42 | | 134 | 785 | 17.07 | 17.31 | |
| Rideau Tay HL | 58 | 291 | 19.93 | 20.11 | | 45 | 258 | 17.44 | 18.43 | |
| Rural Hastings HL* | 54 | 273 | 19.78 | 19.37 | | 66 | 317 | 20.82 | 20.57 | |
| Rural Kingston HL* | 29 | 116 | 25 | 24.23 | | 28 | 117 | 23.93 | 22.59 | |
| Salmon River HL | 28 | 149 | 18.79 | 17.49 | | 27 | 150 | 18 | 18.99 | |
| Thousand Islands HL* | 113 | 595 | 18.99 | 18.87 | | 102 | 571 | 17.86 | 18.32 | |
| LHIN 11: Champlain | | | | | | | | | | |
| Arnprior Region and Ottawa West HL | 103 | 489 | 21.06 | 21.05 | | 100 | 541 | 18.48 | 18.25 | |
| Central Ottawa HL | 374 | 1,894 | 19.75 | 19.65 | | 358 | 1,792 | 19.98 | 19.83 | |
| North Renfrew County HL | 94 | 460 | 20.43 | 20.92 | | 103 | 509 | 20.24 | 20.02 | |
| Prescott-Russell Regional HL | 68 | 377 | 18.04 | 18.17 | | 72 | 393 | 18.32 | 18.95 | |
| South Ottawa and North Grenville HL | 108 | 539 | 20.04 | 20.29 | | 145 | 706 | 20.54 | 20.43 | |
| South Renfrew HL | 34 | 236 | 14.41 | 15.27 | | 41 | 251 | 16.33 | 16.8 | |
| SGCA HL | 182 | 747 | 24.36 | 22.55 | H | 172 | 772 | 22.28 | 21.44 | |
| Upper Canada HL | 89 | 346 | 25.72 | 24.27 | H | 74 | 448 | 16.52 | 16.43 | |
| LHIN 12: North Simcoe Muskoka | | | | | | | | | | |
| Barrie Community HL* | 138 | 749 | 18.42 | 18.65 | | 180 | 908 | 19.82 | 19.9 | |
| Couchiching Community HL | 97 | 468 | 20.73 | 20.3 | | 89 | 449 | 19.82 | 20.05 | |
| Muskoka Community HL | 64 | 386 | 16.58 | 16.96 | | 71 | 412 | 17.23 | 17.85 | |
| North Simcoe Community HL | 78 | 454 | 17.18 | 17.87 | | 81 | 478 | 16.95 | 17.46 | |
| South Georgian Bay Community HL* | 80 | 408 | 19.61 | 20.03 | | 116 | 530 | 21.89 | 22.15 | |
| LHIN 13: North East | | | | | | | | | | |
| Nipissing East Parry Sound HL | 170 | 811 | 20.96 | 21.02 | | 189 | 889 | 21.26 | 21.48 | |
| North Cochrane HL | 38 | 149 | 25.5 | 25.02 | | 38 | 191 | 19.9 | 19.74 | |
| Sault Ste. Marie HL | 182 | 874 | 20.82 | 20.72 | | 173 | 857 | 20.19 | 19.94 | |
| Temiskaming HL* | 59 | 298 | 19.8 | 19.08 | | 68 | 321 | 21.18 | 21.38 | |
| Timmins HL* | 141 | 603 | 23.38 | 22.37 | | 105 | 494 | 21.26 | 20.44 | |
| LHIN 14: North West | | | | | | | | | | |
| City of Thunder Bay HL | 321 | 1,396 | 22.99 | 21.98 | H | 254 | 1,247 | 20.37 | 19.77 | |
| District of Rainy River HL | 46 | 175 | 26.29 | 25.19 | | 29 | 146 | 19.86 | 20.2 | |
| District of Thunder Bay HL | 31 | 143 | 21.68 | 21.38 | | 20 | 114 | 17.54 | 17.46 | |

Notes: * indicates early adopter Health Links; SGCA = Stormont, Glengarry, Cornwall and Akwesasne Health Link

Table A3.6: Full results at Health Link-level, Case-Mix Group Primary Care 7-day Follow-up (%):

| Health Link | 2012 | | | | 2014 | | | |
|---------------------------------------|--------------------|-----------|----------------|------|--------------------|-----------|----------------|------|
| | Prim Care Followup | CMG Hosps | Crude Estimate | Test | Prim Care Followup | CMG Hosps | Crude Estimate | Test |
| Overall | 25,335 | 75,129 | 33.72 | | 27,642 | 80,041 | 34.53 | |
| -Not Assigned to HL- | 2,964 | 9,214 | 32.17 | L | 3,077 | 9,546 | 32.23 | L |
| LHIN 1: Erie St. Clair | | | | | | | | |
| Chatham Kent HL | 114 | 348 | 32.76 | | 151 | 440 | 34.32 | |
| Essex County South Shore HL | 134 | 387 | 34.63 | | 153 | 415 | 36.87 | |
| Lambton County Lake Huron HL | 290 | 1,034 | 28.05 | L | 281 | 1,022 | 27.5 | L |
| LHIN2: South West | | | | | | | | |
| Huron Perth HL* | 258 | 884 | 29.19 | L | 294 | 941 | 31.24 | L |
| London Middlesex HL | 925 | 2,763 | 33.48 | | 916 | 2,972 | 30.82 | L |
| North Grey Bruce HL | 149 | 606 | 24.59 | L | 152 | 559 | 27.19 | L |
| South Grey Bruce HL | 81 | 354 | 22.88 | L | 108 | 315 | 34.29 | |
| LHIN 3: Waterloo Wellington | | | | | | | | |
| Cambridge and North Dumfries HL | 257 | 725 | 35.45 | | 259 | 721 | 35.92 | |
| Guelph HL* | 233 | 670 | 34.78 | | 289 | 847 | 34.12 | |
| Kitchener Waterloo HL | 351 | 1,173 | 29.92 | L | 444 | 1,454 | 30.54 | L |
| Rural Wellington HL | 145 | 449 | 32.29 | | 177 | 526 | 33.65 | |
| LHIN 4: HNIB | | | | | | | | |
| Brant Six Nations HL | 301 | 985 | 30.56 | L | 347 | 1,012 | 34.29 | |
| Burlington HL | 360 | 957 | 37.62 | H | 428 | 1,043 | 41.04 | H |
| Haldimand HL | 101 | 301 | 33.55 | | 116 | 292 | 39.73 | |
| Hamilton Central HL* | 407 | 1,505 | 27.04 | L | 512 | 1,747 | 29.31 | L |
| Hamilton East HL | 331 | 1,212 | 27.31 | L | 528 | 1,554 | 33.98 | |
| Hamilton West HL | 332 | 1,092 | 30.4 | L | 322 | 1,054 | 30.55 | L |
| Niagara North East HL | 549 | 1,307 | 42 | H | 552 | 1,330 | 41.5 | H |
| Niagara North West HL | 133 | 310 | 42.9 | H | 164 | 296 | 55.41 | H |
| Niagara South East HL | 326 | 806 | 40.45 | H | 325 | 770 | 42.21 | H |
| Niagara South West HL | 214 | 527 | 40.61 | H | 213 | 469 | 45.42 | H |
| Norfolk HL | 159 | 468 | 33.97 | | 159 | 504 | 31.55 | |
| LHIN 5: Central West | | | | | | | | |
| Bolton Caledon HL | 83 | 185 | 44.86 | H | 90 | 197 | 45.69 | H |
| Bramalea and Area HL | 299 | 653 | 45.79 | H | 398 | 825 | 48.24 | H |
| Brampton and Area HL | 393 | 923 | 42.58 | H | 484 | 1,101 | 43.96 | H |
| Dufferin and Area HL* | 90 | 262 | 34.35 | | 117 | 289 | 40.48 | H |
| N Etobicoke, Malton, W Woodbridge HL* | 367 | 950 | 38.63 | H | 444 | 1,013 | 43.83 | H |
| LHIN 6: Mississauga Halton | | | | | | | | |
| East Mississauga HL* | 628 | 1,716 | 36.6 | H | 675 | 1,758 | 38.4 | H |
| Halton Hills HL | 133 | 324 | 41.05 | H | 138 | 279 | 49.46 | H |
| Milton HL | 127 | 260 | 48.85 | H | 150 | 306 | 49.02 | H |
| North West Mississauga HL | 193 | 580 | 33.28 | | 240 | 731 | 32.83 | |
| Oakville HL | 420 | 1,004 | 41.83 | H | 486 | 1,069 | 45.46 | H |
| South Etobicoke HL | 218 | 639 | 34.12 | | 272 | 766 | 35.51 | |
| South West Mississauga HL | 227 | 518 | 43.82 | H | 241 | 598 | 40.3 | H |
| LHIN 7: Toronto Central | | | | | | | | |
| Central West Toronto HL | 179 | 502 | 35.66 | | 199 | 514 | 38.72 | H |
| Don Valley/Greenwood HL* | 269 | 802 | 33.54 | | 295 | 837 | 35.24 | |
| East Toronto HL* | 355 | 963 | 36.86 | H | 359 | 1,062 | 33.8 | |
| Mid East Toronto HL* | 220 | 679 | 32.4 | | 288 | 791 | 36.41 | |
| Mid West Toronto HL* | 716 | 2,060 | 34.76 | | 829 | 2,454 | 33.78 | |
| North East Toronto HL | 324 | 864 | 37.5 | H | 331 | 927 | 35.71 | |
| North West Toronto HL | 271 | 714 | 37.96 | H | 339 | 838 | 40.45 | H |
| South Toronto HL | 402 | 1,177 | 34.15 | | 342 | 1,029 | 33.24 | |
| West Toronto HL | 173 | 485 | 35.67 | | 125 | 383 | 32.64 | |

Notes: * indicates early adopter Health Links

| Health Link | 2012 | | | | 2014 | | | |
|--------------------------------------|--------------------|-----------|----------------|------|--------------------|-----------|----------------|------|
| | Prim Care Followup | CMG Hosps | Crude Estimate | Test | Prim Care Followup | CMG Hosps | Crude Estimate | Test |
| LHIN 8: Central | | | | | | | | |
| North York Central HL* | 856 | 2,385 | 35.89 | H | 917 | 2,442 | 37.55 | H |
| North York West HL | 625 | 1,617 | 38.65 | H | 633 | 1,747 | 36.23 | |
| S Simcoe and N York Region HL* | 596 | 1,382 | 43.13 | H | 612 | 1,527 | 40.08 | H |
| Southeast York Region HL | 350 | 915 | 38.25 | H | 375 | 1,037 | 36.16 | |
| Southwest York Region HL | 811 | 1,964 | 41.29 | H | 871 | 2,093 | 41.61 | H |
| LHIN 9: Central East | | | | | | | | |
| Durham North East HL | 550 | 1,502 | 36.62 | H | 535 | 1,583 | 33.8 | |
| Haliburton and Kawartha Lakes HL | 185 | 500 | 37 | | 202 | 537 | 37.62 | |
| Northumberland HL | 118 | 448 | 26.34 | L | 131 | 498 | 26.31 | L |
| Peterborough HL* | 258 | 918 | 28.1 | L | 342 | 1,106 | 30.92 | L |
| Scarborough North HL | 314 | 900 | 34.89 | | 350 | 942 | 37.15 | |
| Scarborough South HL | 652 | 1,903 | 34.26 | | 723 | 2,090 | 34.59 | |
| LHIN 10: South East | | | | | | | | |
| Kingston HL* | 392 | 1,090 | 35.96 | | 405 | 1,105 | 36.65 | |
| Quinte HL* | 288 | 892 | 32.29 | | 278 | 837 | 33.21 | |
| Rideau Tay HL | 76 | 307 | 24.76 | L | 74 | 274 | 27.01 | L |
| Rural Hastings HL* | 105 | 291 | 36.08 | | 115 | 338 | 34.02 | |
| Rural Kingston HL* | 37 | 124 | 29.84 | | 43 | 124 | 34.68 | |
| Salmon River HL | 45 | 157 | 28.66 | | 45 | 161 | 27.95 | |
| Thousand Islands HL* | 213 | 641 | 33.23 | | 222 | 603 | 36.82 | |
| LHIN 11: Champlain | | | | | | | | |
| Arnprior Region and Ottawa West HL | 161 | 524 | 30.73 | | 208 | 581 | 35.8 | |
| Central Ottawa HL | 669 | 2,038 | 32.83 | | 636 | 1,953 | 32.57 | |
| North Renfrew County HL | 144 | 489 | 29.45 | L | 149 | 559 | 26.65 | L |
| Prescott-Russell Regional HL | 152 | 405 | 37.53 | | 150 | 423 | 35.46 | |
| South Ottawa and North Grenville HL | 193 | 575 | 33.57 | | 239 | 752 | 31.78 | |
| South Renfrew HL | 69 | 250 | 27.6 | L | 84 | 269 | 31.23 | |
| SGCA HL | 220 | 800 | 27.5 | L | 222 | 839 | 26.46 | L |
| Upper Canada HL | 126 | 378 | 33.33 | | 165 | 474 | 34.81 | |
| LHIN 12: North Simcoe Muskoka | | | | | | | | |
| Barrie Community HL* | 235 | 806 | 29.16 | L | 293 | 977 | 29.99 | L |
| Couchiching Community HL | 137 | 496 | 27.62 | L | 166 | 476 | 34.87 | |
| Muskoka Community HL | 148 | 422 | 35.07 | | 166 | 434 | 38.25 | |
| North Simcoe Community HL | 147 | 495 | 29.7 | | 139 | 520 | 26.73 | L |
| South Georgian Bay Community HL* | 168 | 430 | 39.07 | H | 211 | 560 | 37.68 | |
| LHIN 13: North East | | | | | | | | |
| Nipissing East Parry Sound HL | 214 | 866 | 24.71 | L | 234 | 943 | 24.81 | L |
| North Cochrane HL | 39 | 157 | 24.84 | L | 47 | 210 | 22.38 | L |
| Sault Ste. Marie HL | 207 | 931 | 22.23 | L | 247 | 908 | 27.2 | L |
| Temiskaming HL* | 61 | 320 | 19.06 | L | 63 | 350 | 18 | L |
| Timmins HL* | 172 | 631 | 27.26 | L | 154 | 539 | 28.57 | L |
| LHIN 14: North West | | | | | | | | |
| City of Thunder Bay HL | 325 | 1,495 | 21.74 | L | 310 | 1,351 | 22.95 | L |
| District of Rainy River HL | 48 | 187 | 25.67 | L | 47 | 158 | 29.75 | |
| District of Thunder Bay HL | 28 | 161 | 17.39 | L | 30 | 125 | 24 | L |

Notes: * indicates early adopter Health Links; SGCA = Stormont, Glengarry, Cornwall and Akwesasne Health Link

Table A3.7: Full results at Health Link-level, Patients enrolled in a Primary Care Model (%):

| Health Link | 2012 | | | | | 2014 | | | | |
|---------------------------------------|---------------|----------|----------------|--------------|------|---------------|----------|----------------|--------------|------|
| | Pop on Roster | Pop Size | Crude Estimate | Std Estimate | Test | Pop on Roster | Pop Size | Crude Estimate | Std Estimate | Test |
| Overall | 413,412 | 514,848 | 80.3 | 73.3 | | 442,336 | 546,450 | 81.0 | 73.1 | |
| -Not Assigned to HL- | 48,705 | 60,468 | 80.6 | 71.7 | | 51,482 | 63,537 | 81.0 | 69.8 | L |
| LHIN 1: Erie St. Clair | | | | | | | | | | |
| Chatham Kent HL | 1,843 | 2,099 | 87.8 | 84.6 | H | 2,075 | 2,610 | 79.5 | 78.4 | |
| Essex County South Shore HL | 2,110 | 2,571 | 82.1 | 79.9 | | 2,543 | 2,798 | 90.9 | 84.0 | H |
| Lambton County Lake Huron HL | 5,327 | 6,221 | 85.6 | 75.0 | | 5,303 | 6,184 | 85.8 | 75.9 | |
| LHIN2: South West | | | | | | | | | | |
| Huron Perth HL* | 4,159 | 4,701 | 88.5 | 88.8 | H | 4,326 | 4,943 | 87.5 | 88.9 | H |
| London Middlesex HL | 13,462 | 17,062 | 78.9 | 67.1 | L | 14,687 | 18,990 | 77.3 | 65.0 | L |
| North Grey Bruce HL | 2,750 | 3,399 | 80.9 | 79.9 | | 2,733 | 3,307 | 82.6 | 84.2 | H |
| South Grey Bruce HL | 1,529 | 1,775 | 86.1 | 86.1 | H | 1,540 | 1,823 | 84.5 | 85.8 | H |
| LHIN 3: Waterloo Wellington | | | | | | | | | | |
| Cambridge and North Dumfries HL | 4,061 | 4,862 | 83.5 | 77.1 | | 4,072 | 5,014 | 81.2 | 78.0 | |
| Guelph HL* | 3,215 | 4,159 | 77.3 | 67.1 | L | 3,338 | 4,365 | 76.5 | 63.3 | L |
| Kitchener Waterloo HL | 7,151 | 9,826 | 72.8 | 63.9 | L | 7,820 | 10,587 | 73.9 | 64.6 | L |
| Rural Wellington HL | 2,279 | 2,711 | 84.1 | 79.6 | | 2,377 | 2,803 | 84.8 | 82.0 | H |
| LHIN 4: HNIB | | | | | | | | | | |
| Brant Six Nations HL | 4,345 | 5,104 | 85.1 | 78.8 | | 4,286 | 5,137 | 83.4 | 77.7 | |
| Burlington HL | 6,858 | 7,652 | 89.6 | 81.9 | H | 7,641 | 8,436 | 90.6 | 84.0 | H |
| Haldimand HL | 1,614 | 1,901 | 84.9 | 76.3 | | 1,701 | 1,962 | 86.7 | 81.3 | |
| Hamilton Central HL* | 6,625 | 8,767 | 75.6 | 72.5 | | 7,414 | 9,477 | 78.2 | 76.0 | |
| Hamilton East HL | 5,691 | 6,819 | 83.5 | 74.0 | | 7,551 | 8,735 | 86.5 | 80.2 | H |
| Hamilton West HL | 5,453 | 6,540 | 83.4 | 77.2 | | 5,698 | 6,620 | 86.1 | 77.9 | |
| Niagara North East HL | 8,836 | 10,323 | 85.6 | 80.8 | H | 9,553 | 11,149 | 85.7 | 77.3 | |
| Niagara North West HL | 1,912 | 2,270 | 84.2 | 81.5 | | 1,917 | 2,271 | 84.4 | 80.0 | |
| Niagara South East HL | 4,789 | 5,549 | 86.3 | 78.6 | | 5,176 | 6,118 | 84.6 | 77.5 | |
| Niagara South West HL | 3,055 | 3,914 | 78.1 | 69.2 | | 3,172 | 4,123 | 76.9 | 72.0 | |
| Norfolk HL | 2,339 | 2,677 | 87.4 | 85.9 | H | 2,210 | 2,786 | 79.3 | 81.6 | |
| LHIN 5: Central West | | | | | | | | | | |
| Bolton Caledon HL | 1,324 | 1,578 | 83.9 | 73.5 | | 1,476 | 1,718 | 85.9 | 79.4 | |
| Bramalea and Area HL | 5,186 | 6,343 | 81.8 | 77.6 | | 5,897 | 7,271 | 81.1 | 74.5 | |
| Brampton and Area HL | 6,774 | 8,352 | 81.1 | 78.2 | H | 7,796 | 9,572 | 81.5 | 77.2 | H |
| Dufferin and Area HL* | 1,544 | 1,821 | 84.8 | 87.2 | H | 1,617 | 1,859 | 87.0 | 81.4 | |
| N Etobicoke, Malton, W Woodbridge HL* | 5,725 | 7,291 | 78.5 | 73.3 | | 6,853 | 8,400 | 81.6 | 75.5 | |
| LHIN 6: Mississauga Halton | | | | | | | | | | |
| East Mississauga HL* | 9,633 | 12,636 | 76.2 | 71.1 | | 10,746 | 13,930 | 77.1 | 73.8 | |
| Halton Hills HL | 1,774 | 1,957 | 90.7 | 80.2 | | 1,722 | 1,915 | 89.9 | 78.7 | |
| Milton HL | 1,691 | 2,005 | 84.3 | 80.1 | | 1,912 | 2,302 | 83.1 | 78.6 | |
| North West Mississauga HL | 4,584 | 5,539 | 82.8 | 74.9 | | 4,881 | 5,778 | 84.5 | 78.7 | H |
| Oakville HL | 6,320 | 7,354 | 85.9 | 75.4 | | 6,678 | 7,842 | 85.2 | 75.8 | |
| South Etobicoke HL | 3,382 | 4,456 | 75.9 | 71.8 | | 4,226 | 5,052 | 83.7 | 74.7 | |
| South West Mississauga HL | 3,538 | 4,456 | 79.4 | 76.8 | | 4,167 | 5,171 | 80.6 | 75.2 | |
| LHIN 7: Toronto Central | | | | | | | | | | |
| Central West Toronto HL | 2,123 | 3,287 | 64.6 | 62.4 | L | 1,863 | 3,333 | 55.9 | 49.3 | L |
| Don Valley/Greenwood HL* | 4,695 | 6,010 | 78.1 | 67.3 | L | 4,734 | 5,774 | 82.0 | 73.4 | |
| East Toronto HL* | 4,994 | 7,634 | 65.4 | 64.5 | L | 5,542 | 7,683 | 72.1 | 66.8 | L |
| Mid East Toronto HL* | 3,540 | 4,835 | 73.2 | 68.9 | | 3,798 | 5,065 | 75.0 | 67.6 | L |
| Mid West Toronto HL* | 12,572 | 16,326 | 77.0 | 71.0 | | 13,726 | 17,587 | 78.1 | 69.8 | L |
| North East Toronto HL | 4,764 | 6,399 | 74.5 | 69.0 | | 5,027 | 6,444 | 78.0 | 72.6 | |
| North West Toronto HL | 4,138 | 5,551 | 74.6 | 56.7 | L | 4,193 | 5,578 | 75.2 | 56.0 | L |
| South Toronto HL | 5,109 | 7,383 | 69.2 | 65.3 | L | 4,696 | 6,918 | 67.9 | 62.1 | L |
| West Toronto HL | 2,246 | 3,088 | 72.7 | 64.2 | L | 1,919 | 2,721 | 70.5 | 57.1 | L |

Notes: * indicates early adopter Health Links

| Health Link | 2012 | | | | | 2014 | | | | |
|--------------------------------------|---------------|----------|----------------|--------------|------|---------------|----------|----------------|--------------|------|
| | Pop on Roster | Pop Size | Crude Estimate | Std Estimate | Test | Pop on Roster | Pop Size | Crude Estimate | Std Estimate | Test |
| LHIN 8: Central | | | | | | | | | | |
| North York Central HL* | 14,852 | 17,897 | 83.0 | 76.8 | | 15,411 | 18,564 | 83.0 | 74.0 | |
| North York West HL | 10,754 | 13,328 | 80.7 | 71.6 | | 11,474 | 13,884 | 82.6 | 73.9 | |
| S Simcoe and N York Region HL* | 8,755 | 9,989 | 87.7 | 85.5 | H | 9,743 | 11,357 | 85.8 | 81.4 | H |
| Southeast York Region HL | 6,854 | 8,128 | 84.3 | 75.6 | | 7,589 | 9,006 | 84.3 | 74.2 | |
| Southwest York Region HL | 12,900 | 15,572 | 82.8 | 72.1 | | 15,338 | 18,198 | 84.3 | 73.2 | |
| LHIN 9: Central East | | | | | | | | | | |
| Durham North East HL | 10,563 | 12,041 | 87.7 | 81.6 | H | 10,150 | 11,878 | 85.5 | 77.2 | H |
| Haliburton and Kawartha Lakes HL | 2,812 | 3,622 | 77.6 | 65.8 | | 2,974 | 3,584 | 83.0 | 70.9 | |
| Northumberland HL | 2,368 | 2,764 | 85.7 | 78.2 | | 2,353 | 2,818 | 83.5 | 79.4 | |
| Peterborough HL* | 5,745 | 6,652 | 86.4 | 70.2 | | 5,642 | 6,790 | 83.1 | 67.3 | L |
| Scarborough North HL | 6,395 | 7,895 | 81.0 | 72.6 | | 6,903 | 8,277 | 83.4 | 75.2 | |
| Scarborough South HL | 12,690 | 15,379 | 82.5 | 78.0 | H | 14,256 | 17,008 | 83.8 | 77.3 | H |
| LHIN 10: South East | | | | | | | | | | |
| Kingston HL* | 5,565 | 6,529 | 85.2 | 85.0 | H | 5,711 | 6,820 | 83.7 | 81.8 | H |
| Quinte HL* | 4,636 | 5,357 | 86.5 | 81.8 | H | 4,511 | 5,249 | 85.9 | 79.6 | H |
| Rideau Tay HL | 1,403 | 1,814 | 77.3 | 71.5 | | 1,343 | 1,824 | 73.6 | 65.4 | |
| Rural Hastings HL* | 1,691 | 2,257 | 74.9 | 67.8 | | 1,806 | 2,347 | 77.0 | 70.1 | |
| Rural Kingston HL* | 610 | 697 | 87.5 | 84.8 | | 714 | 805 | 88.7 | 87.9 | |
| Salmon River HL | 700 | 895 | 78.2 | 66.1 | | 690 | 975 | 70.8 | 67.5 | |
| Thousand Islands HL* | 2,566 | 3,518 | 72.9 | 65.7 | L | 2,580 | 3,383 | 76.3 | 66.3 | L |
| LHIN 11: Champlain | | | | | | | | | | |
| Arnprior Region and Ottawa West HL | 3,493 | 4,201 | 83.2 | 79.2 | | 3,878 | 4,693 | 82.6 | 78.9 | |
| Central Ottawa HL | 11,223 | 15,266 | 73.5 | 68.9 | L | 10,926 | 14,922 | 73.2 | 68.4 | L |
| North Renfrew County HL | 1,383 | 2,411 | 57.4 | 57.2 | L | 1,552 | 2,559 | 60.7 | 60.2 | L |
| Prescott-Russell Regional HL | 2,043 | 2,367 | 86.3 | 85.0 | H | 1,851 | 2,272 | 81.5 | 85.3 | H |
| South Ottawa and North Grenville HL | 3,526 | 4,698 | 75.1 | 68.9 | | 4,439 | 5,677 | 78.2 | 72.3 | |
| South Renfrew HL | 1,406 | 1,734 | 81.1 | 79.3 | | 1,483 | 1,861 | 79.7 | 71.4 | |
| SGCA HL | 2,449 | 3,620 | 67.7 | 50.2 | L | 2,510 | 3,705 | 67.8 | 49.1 | L |
| Upper Canada HL | 1,773 | 2,108 | 84.1 | 77.5 | | 2,358 | 2,730 | 86.4 | 79.9 | |
| LHIN 12: North Simcoe Muskoka | | | | | | | | | | |
| Barrie Community HL* | 4,456 | 5,655 | 78.8 | 68.8 | | 5,160 | 6,263 | 82.4 | 72.6 | |
| Couchiching Community HL | 2,754 | 3,169 | 86.9 | 81.3 | | 2,943 | 3,256 | 90.4 | 86.6 | H |
| Muskoka Community HL | 2,114 | 2,643 | 80.0 | 69.9 | | 2,323 | 2,724 | 85.3 | 76.1 | |
| North Simcoe Community HL | 2,240 | 2,675 | 83.7 | 65.2 | L | 2,210 | 2,635 | 83.9 | 65.1 | L |
| South Georgian Bay Community HL* | 2,238 | 2,592 | 86.3 | 81.1 | | 2,573 | 2,909 | 88.5 | 80.6 | |
| LHIN 13: North East | | | | | | | | | | |
| Nipissing East Parry Sound HL | 3,206 | 4,312 | 74.4 | 66.8 | | 2,932 | 4,335 | 67.6 | 61.3 | L |
| North Cochrane HL | 596 | 926 | 64.4 | 60.4 | L | 589 | 866 | 68.0 | 64.6 | |
| Sault Ste. Marie HL | 3,410 | 3,971 | 85.9 | 74.8 | | 4,023 | 4,440 | 90.6 | 82.3 | H |
| Temiskaming HL* | 951 | 1,481 | 64.2 | 59.5 | | 965 | 1,409 | 68.5 | 72.2 | |
| Timmins HL* | 2,301 | 2,811 | 81.9 | 70.4 | | 2,481 | 2,963 | 83.7 | 70.4 | |
| LHIN 14: North West | | | | | | | | | | |
| City of Thunder Bay HL | 4,973 | 6,643 | 74.9 | 65.2 | L | 4,779 | 6,348 | 75.3 | 66.0 | L |
| District of Rainy River HL | 586 | 741 | 79.1 | 68.4 | | 511 | 687 | 74.4 | 73.9 | |
| District of Thunder Bay HL | 668 | 819 | 81.6 | 76.1 | | 578 | 741 | 78.0 | 76.4 | |

Notes: * indicates early adopter Health Links; SGCA = Stormont, Glengarry, Cornwall, and Akwesasne Health Link